

The heart of...



Issue 9 Aug 26



Happy Days!

Welcome to the Summer edition of the Heart of Amulet:

Just some of the highlights in this edition:

E.O.T -Freedom Day has arrived! – Reaction to the great news

Packing a Punch at Millennium Point- Meet our new Commonwealth Champion Omarah Taylor!

The Amulets 2026 are fast approaching. We celebrate all our Quarterly winners!
And so much more.....



The Heart of Amulet! Sunshine, Smiles and Freedom!



Welcome to the Summer edition of the Heart of Amulet !

It's been a Summer of Smiles all around.

On July 24th we said a massive thank you to all our Frontline colleagues as we celebrated International Security Officers Day. Across the UK,; we took the time to recognise the outstanding work of all Security officers .

More smiles were evident as we had the amazing news that we had achieved “Financial Freedom day”. In that moment, the difference that we make on a daily basis really did hit home.

This edition reflects the emotion and gratitude that swept across our Amulet teams. We are delighted to share just some of the amazing feedback we have received from colleagues and customers alike .

**Keep on sending through your news and stories to
newsandviews@amulet.co.uk**

We are delighted to welcome Michael Oloyede a to the HOA team. Read all about Michael’s role as an Amulet Ambassador in the heart of Stratford.

Welcome Michael!

Winner!! Winner!! Winner!!

MASSIVE congratulations to Simon Francis, who took the winnings of £200 in Love2Shop vouchers. Simon found the hidden word which was “Meadow”.

Well done, Simon!

Make sure you get your entry in this quarter for your chance to win.

Winner!! Winner!! Winner!!



Contents:

Amulet MD Kieran Mackie updates us on Financial Freedom and we share some amazing feedback!

Get to know more about our Commercial Relationship Director, Hannah Bridgman and Michael, Oloyede, our new HOA team member,

Simply the Best!
Read all about our newly crowned Commonwealth Boxing champion, Millennium Point’s own Omarah Taylor.

Celebrate our Amulet quarterly winners as we approach this year’s annual ceremony.

Community Corner provides us an in-depth look at what’s coming up with many opportunities to support.

And much, much more...

An update on Financial Freedom from Amulet MD -Kieran Mackie.

Almost three years ago, Amulet became an employee-owned business. Since then, we have been building towards an important milestone in our employee ownership journey – Financial Freedom.

We are delighted to say that we have now reached it. When Amulet became employee owned, the Employee Ownership Trust (EOT) took on a financial commitment to the previous owners of the business. Reaching Financial Freedom means that commitment has now been fully repaid. This is a significant moment because it means that more of the value and profit, we create together can now be used to reward our people, invest in the business and support our future growth. And we wanted our employee owners to feel the benefit straight away. To mark this milestone, eligible Amulet colleagues with more than 12 months' service have received a financial payment – recognising the contribution you make every day to our customers, our colleagues and the continued success of Amulet.

You helped make this happen, Financial Freedom hasn't happened by accident. It has been achieved because of the hard work, commitment and passion of people right across Amulet. Whether you work on a customer site, in our Control Room, within operations, technology, learning and development or one of our support teams, you have played a part in getting us here. That's what employee ownership should be about. When Amulet succeeds, our people should share in that success..



This is only the beginning

Financial Freedom does not mark the end of our employee ownership journey – in many ways, it marks the beginning of the next chapter. We remain proudly employee owned, and we want to continue building a business where our people have a genuine stake in its future, opportunities to develop their careers and the chance to benefit from the success we create together. It also gives us greater freedom to invest in the things that will make Amulet even stronger – our people, technology, training, innovation and the services we provide to our customers. We should all be incredibly proud of what has been achieved.

Amulet is your business. Our success is your success – and Financial Freedom is a milestone we have reached together.



Here is some of the amazing feedback we have received following Financial Freedom!

What our customers have to say:

"Congratulations to you and the wider Amulet team on reaching this significant milestone"

"What fabulous news – congratulations to you and the entire Amulet team on reaching this significant milestone. It's a real testament to the vision, commitment and hard work of your co-owners and leadership team over the past three years."

"That is a big milestone so well done to the management team for getting you to that point, no mean achievement, I'm sure! The employees will really appreciate the financial freedom and the profit share opportunity. It will be a real motivator."

"Many congratulations to all at Amulet on reaching this milestone. It's really positive and I'm sure it'll have a great effect on your long-term objectives and growth as a successful business."

"Great news all round and as you say this position is key in retaining invested, engaged and ultimately the best staff in a really competitive industry."

"Great news for colleagues!"

"congratulations, that's great news."

"This is great news and sounds like a fantastic opportunity to reward your Amulet colleagues"

"After 12 years working on Chiltern, I am so happy, the money I got will help me get home to visit family in Pakistan"

What our employees have to say:

"It was a boom! Moment for me to receive the EOT payment"

"With regards to the EOT payment, it felt that our hard work really does pay off"

"From me and my family, thank you so much for your kindness and support"

"This gesture means a great deal to me, it makes me feel valued and proud to be part of such a wonderful team"

"Absolutely brilliant, really nice to be noticed as a long-standing employee and the money I received is going towards a new TV"

"I just wanted to say a sincere thank you for the EOT payment. It was wonderful news to receive and is genuinely appreciated and a surprise. Receiving the payment made me feel valued and proud to be part of a company that recognises and shares its success with its employees., It's gestures like this that make a real difference, and I'm grateful to be part of the team."

Getting to know Hannah Bridgman...

We caught up with our Commercial Relationship Director Hannah Bridgman to find out more about her and the difference she delivers for Amulet.

Tell us about your career journey and what has led you to be the Commercial Relationship Director at Amulet?

I started my career on the frontline at the Foreign and Commonwealth Office, which gave me a real grounding in the importance of security, professionalism and understanding the environment you are working in. From there, I moved into their home security department, completing security audits across both guarding and technical security i.e. CCTV/access control etc. That gave me a wider perspective on risk, compliance and how the right security solution needs to be practical, proportionate and deliverable.

I then joined ISS Pegasus before having the opportunity to move into a start-up business, STM. That was a huge part of my career because, in a start-up environment, you wear a lot of hats. I was involved in finance, commercial, operations, compliance, HR and pretty much everything in between. I was there for 11 years and experienced significant growth over that period, which taught me so much about building a business, understanding clients' needs and developing strong relationships, which is the part I have always really enjoyed.

Having that operational background, while also being responsible for areas such as P&L, cashflow and compliance, gave me a very rounded view of the industry. It helped me understand risk properly, what is achievable from tender through to delivery, and how to create propositions that are not only compelling but genuinely deliverable. I then wanted to experience a larger organisation and get a better feel for the corporate world, so I moved to Carlisle Support Services, where I worked across commercial and operational support for the South region of the business. All of those experiences have shaped the way I approach my role at Amulet today, commercially focused, operationally realistic and centred on building long-term

Commercial Relationship Director



What attracted you to Amulet?

For me, it was the people and the culture. Amulet has the professionalism and structure you need in a security business, but it also has a real sense of personality and ownership. We are agile, relationship-led and genuinely close to our clients and our frontline teams. I was also attracted to the way Amulet talks about security as an enabler, not just something that protects a building, but something that helps create safe, welcoming and well-run environments where people can go about their day confidently.

Looking back on your career, what commercial achievement are you most proud of and why?

I would probably say the MTR contract win for security, followed by the turnaround cleaning contract. It was a significant achievement because it was part of a brand-new rail concession agreement and linked closely to MTR's strategy and direction at the time. It was not just about winning a contract; it felt like being part of something new and helping shape how the service would be delivered from the beginning.

What made it stand out for me was the sense of true partnership. Our teams, management and the client worked together as one team, which is exactly how I think the best contracts should feel. There was a shared understanding of what needed to be achieved, and everyone was invested in making it work. For me, that is what a strong commercial achievement looks like, not just the value of the win, but the quality of the relationship, the trust built with the client and the way the solution translated into real operational delivery.

Get to know Hannah Bridgman continued...



In highly competitive tenders, what do you think differentiates Amulet against other organisations?

I think our strength is the combination of specialist security expertise, a people-first culture and our in-house technology capability. We are big enough to provide resilience, governance, investment and support, but close enough to be agile, personal and responsive to what each client actually needs.

How do you balance revenue growth, profitability, client satisfaction and operational excellence?

I think the key is not to treat them as separate things. Growth only works if it is profitable, profitability only lasts if the service is right, and client satisfaction only stays high if the operation is properly supported. My approach is to be very clear from the start about what we can deliver, what it will cost, what risks need to be managed and where we can add value. It is about making sensible commercial decisions, working closely with operations, and making sure we do not overpromise. Sustainable growth comes from doing the basics brilliantly and then building from there.

What do you see as the biggest opportunities and challenges facing the security industry over the next three years?

The biggest opportunity is for security to be seen less as a cost and more as a strategic function. Clients want partners who can support safety, customer experience, resilience, intelligence, social value and reputation. That gives providers like Amulet a real opportunity to show the value of a more rounded, intelligence-led service. The challenge is that the market is still very competitive, and there is always pressure around cost. We need to keep proving that quality, training, technology, retention and good management make a measurable difference. We also need to stay ahead of changing risks, whether that is legislation, public safety, safeguarding, transport security or the use of technology and data.

Our in-house tech team is a real differentiator because it allows us to look beyond traditional guarding and develop solutions that complement and enhance service delivery. Whether that is using technology to improve visibility, reporting, communication, assurance, incident management or customer experience, we can work with clients to shape practical solutions that support their environment rather than adding technology for the sake of it.

Our employee ownership model also sets us apart because our people have a stake in the success of the business and in the outcomes we deliver for clients. When you combine that with intelligence-led thinking, sector knowledge, innovation and strong operational management, it creates a proposition that is both compelling and deliverable. We are not trying to be the biggest security provider; we are trying to be the right partner for clients who value quality, flexibility and trust.



Get to know Hannah Bridgman continued...

How do you establish and maintain strategic relationships with key clients?

For me, it starts with listening. You have to understand the client's priorities, pressures and internal stakeholders before you can offer the right solution. I try to be visible, honest and proactive, and I think clients value that. It is also important not to only speak when there is an issue or a review meeting. Strong relationships are built through regular communication, sharing insight, bringing ideas, checking in with the operational team and making sure the client feels supported at both a strategic and day-to-day level.



We have just reached financial Freedom Day, what does that mean to you as a Co-Owner and how do you think it sets us apart from the competition?

It means a lot because it makes employee ownership feel very real. Financial Freedom Day is a moment where you can see the connection between the work we all do, the performance of the business and the benefit that comes back to our people. As a Co-Owner, it creates pride and accountability. It is not just about a financial reward; it is about knowing that everyone has a part to play in the success of the business. I think it sets us apart because it gives our culture substance. We can genuinely say that our people are invested in what we do, and that matters in a service industry where the quality of our people directly shapes the client experience.

What does social value mean to you in a commercial environment?

To me, social value is about making sure commercial decisions have a positive impact beyond the contract itself. It should not sit separately from the service; it should be part of how we recruit, train, support people, engage communities and work with clients. In a commercial environment, social value has to be credible and deliverable. It is not about making big promises; it is about committing to meaningful activity that can be measured, evidenced and sustained.

Tell us about community or social impact initiatives that you are most passionate about and why?

I am really passionate about giving back, whether that is through time, volunteering or raising awareness for good causes. For me, social impact is most powerful when people get involved personally and can see the difference they are making. I particularly enjoy team-building volunteering activities with colleagues and clients because they bring people together in a different way, create stronger relationships and support causes that genuinely matter. I also care deeply about initiatives that create access to opportunity, whether that is through employment, training, work experience or helping people build confidence. Security can be a brilliant career pathway when people are properly supported, and I think we have a responsibility to help people see that. At Amulet, I feel we really do live and breathe social value in our day-to-day delivery. It is not something that sits separately from the service; it is part of how we engage with our people, our clients and the communities we support.

We now suggest that these commitments are clear from the outset and form part of our KPIs, because we should be held accountable for achieving them. If community engagement is discussed only after the contract is won, it can feel like an add-on. If it is part of the commercial strategy from the outset, and measured through clear commitments, it becomes much more meaningful, easier to deliver and far more valuable for the client and the communities we support.

Get to know Hannah Bridgman continued

What's next in the world of Amulet, where do you want us to be and how do we get there?

I would like to see Amulet continue to grow as a specialist, intelligence-led security partner that is known for quality, innovation and people. There is a real opportunity for us in sectors such as transport, higher education, corporate environments, property management and public-facing venues, where clients need more than traditional guarding. To get there, we need to keep strengthening our propositions, investing in our people, using technology intelligently, sharing best practice and being really clear about what makes us different. Most importantly, we need to stay true to who we are, agile, values-led, commercially sensible and genuinely focused on doing the right thing for our clients and our people



Hannahs Quick Fire Q's

What's your go to cheat meal?

Chorizo, halloumi, red pesto pasta

Tea or coffee?

Tea

Favourite restaurant?

Anything steak related. Gauchos, Miller and Carter, Goodmans.

Sweet or savoury?

Both

Three words to describe you?

I asked Co-pilot to help with this one and they described me as Ambitious. Collaborative. Resilient. Sounds a little dull, I would prefer fun (sometimes), kind (most the time), deluded (live in my own little world).

Beach holiday or city break? And where?

Beach – My sis is out in Cyprus now so we go see her as often as we can .

Book, podcast or Netflix? Anything to recommend?

Book and audiobook Gone before Goodbye was a good audio book. Verity is a good book.



Amulet's Ambassador in the Heart of the Community

Meet Michael Oloyede. Our newest recruit to the Heart of Amulet team. We wanted to find out more about him and his role as Amulet Ambassador

When did you start working for Amulet?

I started working for Amulet in March 2016, and since then it has been a great journey of learning, growing, and becoming more connected with the Stratford community.

What did that journey look like to bring you to today?

My journey has been about building confidence, understanding the BID (Business Improvement District) area, learning how to support businesses, and becoming more aware of the issues that affect the local community. Over time, I have gained more experience in patrols, reporting, business engagement, public assistance, and working with partners to help keep Stratford welcoming and safe?

What drew you to the role as a BID Ambassador?

I was drawn to the role because I enjoy working with people and being part of something that has a positive impact on the local area. The role gives me the chance to support businesses, help visitors, and contribute to making Stratford a better and safer place.

What does a typical day look like in your role?

A typical day involves carrying out high-visibility patrols across the BID area, engaging with businesses, reporting issues such as litter, fly-tipping, rough sleeping, or safety concerns, and assisting members of the public with directions or general support. We also liaise with partners such as the police, council, and local businesses when needed.

What are the main responsibilities of an ambassador working on behalf of the Business Improvement District?

The main responsibilities are to provide a visible and approachable presence, support local businesses, report environmental and safety issues, assist visitors and members of the public, gather useful intelligence, and help improve the overall experience of people working, visiting, and living in the BID area.

What do you enjoy most about your job?

What I enjoy most is being able to make a difference, even in small ways. Whether it is helping someone find their way, supporting a business with an issue, or reporting something that gets resolved, it feels good to know the work has a positive impact.

How do you help local businesses and visitors during your daily tasks?

I help businesses by checking in with them, listening to their concerns, sharing useful information, reporting issues, and being a visible point of contact. For visitors and members of the public, I assist with directions, provide reassurance, and help them feel more comfortable when moving around Stratford.



Amulet's Ambassador in the Heart of the Community

What role do you think ambassadors play in making Stratford a welcoming place?

Ambassadors play an important role because we are often one of the first friendly faces people see. Our presence helps create reassurance, improves communication with businesses, and supports a cleaner, safer, and more welcoming environment.

How do you build relationships with local businesses and stakeholders?

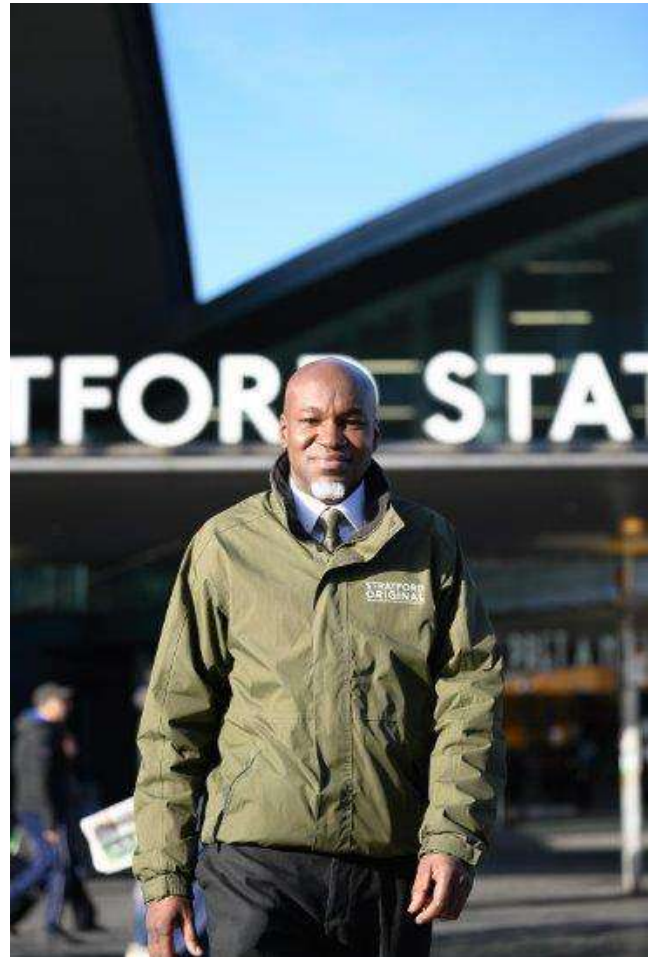
I build relationships through regular visits, listening, being approachable, and following up on issues where possible. Consistency is important. When businesses see you regularly and know you are there to support them, trust naturally builds over time.

What are some of the most common challenges you face in maintaining a safe environment?

Some common challenges include anti-social behaviour, rough sleeping concerns, begging, littering, fly-tipping, and occasional incidents that require partner support. The role is about staying observant, reporting accurately, and working with the right agencies to help manage these challenges.

How do you work with local partners such as the police, council, and businesses to improve safety?

We share information, report concerns, attend briefings where needed, and work together to identify hotspots or recurring issues. Good communication between ambassadors, businesses, police, council teams, and other partners helps create a joined-up approach to safety.



Quick Fire Questions

Tea or coffee?

Tea

Favourite place to eat in Stratford?

I would say ZUZU's.

Three words that describe your role:

Visible, supportive, proactive.

What's one thing people would be surprised to learn about you?

I am also very creative and have a strong interest in technology, innovation, photography, Music production, and digital media.

Amulet battle back from early setbacks to Set Up Churchill Showdown at Charity Tournament!



Thursday 21st May saw businesses from across the region come together at Southend United for the “Kick for Kindness” 9-a-side charity football tournament, organised by our client Iain Palmer on behalf of c2c.

The tournament featured nine teams competing throughout the day in support of two important charities: Mind Basildon and Samaritans.

Among the standout stories of the tournament was the journey of the Amulet team,

Amulet endured a difficult start in the tournament’s tougher of the two groups. Despite producing some fantastic football and earning praise from spectators throughout the day, results initially failed to reflect the quality of their performances. A narrow defeat in their opener was followed by a frustrating draw that left qualification hanging in the balance. Yet the team refused to let their heads drop. Showing grit and composure under pressure, Amulet battled through the remainder of the group stage

What awaited them next was the tie everyone had been talking about — a clash against parent company Churchill for ultimate bragging rights.

In a fiercely contested encounter, it was Amulet who emerged victorious with a famous 1-0 win over Churchill thanks to what spectators described as an “absolute worldy” of a strike by Amulets Number 7 Arran Straugheir.;sparking wild celebrations from the Amulet players and supporters alike.

The real winners of the day were the two charities Mind Basildon and Samaritans benefiting from the event, as businesses, players, and supporters united for an outstanding cause in a tournament that combined community spirit with unforgettable football moments.



c2c



Your end of Year Community Events

September

10th World Suicide Day
21-27th National Inclusion Week
22-26 Psychological Safety Week

October

Stoptober
Menopause Month
Domestic Abuse Awareness Month
5-9 National Work Life Balance Week
10th World Mental Health Day
18th World Menopause Day

WEBINAR: 7th 11am
Work Life Balance

November

November: Men's Health Awareness Month
3-7 Talk Money Week
12th Mental Health First Aiders Celebration Day
16-22 Self Care Week
19th International Men's Day
25th White Ribbon Day
25-10 16 Day of Activism (Domestic Abuse)

December

3rd International Day of Person with Disability
2-8 National Creif Awareness Week

Waste not, Want not...

The amazing Uniform recycling Project at the Glades in Bromley

Our award-winning team of the Year at The Glades in Bromley were delighted to be getting an all-new look.

However, as happy as they were with their own make over, what could they do with the old uniform. It did seem a waste just to chuck it away.

The Glades team saw this as an opportunity to both do and make something positive here.

They decided they would transform the old uniform into tote bags for colleagues to use, they would donate any non branded uniform to local schools and why not offer sewing lessons to make this all possible.

The results were amazing



Say hello to The Glades Memory Bear!

Created by Greener & Cleaner at The Glades Bromley.

The paws & ears were made from the security polos, the stripe fabric – security shirts.

The lilac fabric came from the guest services blouses!

The tote bag is our first sample – made from two security shirts and one guest services shirt.

The logo was cleverly placed in the centre from the branded guest service blouse.

We have planned sessions throughout the year with our staff; they will have the opportunity to learn new sewing skills. Every volunteer will walk away with their very own bespoke tote bag.





This year, Mental Health Awareness Week focused on the theme of **Action**, highlighting the importance of turning awareness into meaningful support and positive change. The campaign aims to bridge the gap between understanding mental health and actively taking steps to improve it.

While public awareness and conversations around mental health have increased significantly in recent years, awareness alone is not enough to prevent people from reaching crisis point. Real progress comes from taking action—whether that's checking in on colleagues, seeking support, or creating environments where people feel safe to talk about their wellbeing.

To mark Mental Health Awareness Week, our managers travelled across the length and breadth of the country to visit our incredible frontline teams. Their visits provided an opportunity to connect with staff, show support, and deliver Mental Health Awareness training, helping to equip our teams with the knowledge and confidence to support both themselves and others.





As an ongoing initiative, Amulet are investing in ensuring that we have a cohort of mental health first aiders to support are staff.

Ellis Wood - Northern
Laura Waller Brown - Amulet HR
Saul Ashworth - Northern
Tracey Cheung - Training
Surakha Reid - The Glades
Elizabeth Ruth - Amulet ER
Paul Rackstraw - DLR
Artur Karbowiak - Chiltern
Isaac Greenwell - Northern
Joshua Chegwin - Northern
Nathan Wilkinson - Northern
Rick Scotton - Northern
Shannon Sperke - Northern
Matt Smiles - Northern
Waheed Khan - Northern
Karl Buckton-Nicolas - Northern
Ralph Bloomfield - Northern
Skye Kinsella - TFGM

Aimee Partington - TFGM
Matthew Roger-Poole - TFGM
Tom Schofield - TFGM
Paul Rodriguez - London
Antonio Botte - DMG
Hannah McMahon - c2c
Dan Reed - c2c
Martin Pritchett - EMR
Kat Hart - Intel department
Konrad Kiernozycki - Northern
Tracey Perryman - Northern
Simon Leak - TFGM
Steven Green - TFGM
Jay Mulvey-Pearson - TFGM
Dan Smith - EMR
Andrew Mills - Northern
Brandon Tipton - Northern
Joe Marsh - EMR



Back down to Earth with a huge smile...

To celebrate 200 years of wildlife at London Zoo, Amulet's own , Dan Reed and Paul Rodriguez took part in a tandem charity Skydive on 15th August 2026.



All funds raised support ZSL's ongoing conservation work both here in the UK and Abroad. ZSL's vision of the future is a world where wildlife thrives - a more balanced, connected and vibrant world where people and wildlife live better together.



An amazing achievement that has raised well over £1,500 in much needed funds for ZSL's conservation work! Well done Dan and Paul!



Changing lives in the Heart of the Community.



Meet Bienvenue (Billy) Kitu

A truly inspirational story of the difference one person's dedication to their community can make. Billy (Bienvenue) is our Heart of Amulet winner for Q4.

How long have you worked for Amulet?

3 years and 4 months.

What did you do before you joined Team Amulet?

I've worked in the Security Industry since 2012. I first got my SIA licence because I knew there would be lots of good work opportunities at the London Olympics and that was something I was really excited to be part of - I love sports and the chance to see any of the events from the "inside" while working was a massive draw. After the Olympics and Paralympics closed, I started working in Retail Security at Westfield, Stratford. At that time, Rihanna was a brand ambassador for River Island, she made lots of visits to the company's London head office and flagship shop, I worked supporting her team while they were here. I got to know the staff at Head Office well through this and when the role became available, I was asked to move over to be their Security Receptionist. I stayed in that role for 11 years, but when COVID arrived, my role was impacted and I needed to find a new job. I've known Med Shugga (Amulet Senior Regional Manager) for years and when he heard I was looking for a new position, he offered me my current role at 70 Conduit St which I took, joining Amulet in Feb '23.

Tell me about your current role: My role here is really varied. I am the face of the building (70 Conduit St is just off Regent St, in the heart of London's West End) and the lone on-site representative for the Managing Agent, CBRE. I am responsible for the day-to-day operations of the whole building, as the security function, also receptionist and concierge for the tenants of the building and visitors. I'm responsible for managing the building maintenance - so reporting on and overseeing any issues, booking and managing contractors and working closely with the CBRE Building Manager to handle any issues that tenants may have.



What do you love to do outside of work?

Spending time with my family (I have 3 daughters of 16, 12 and 10 years old) is always going to be my priority. Outside of work and family, I have always been passionate about community. Sharing my skills and experience with the younger generation is something really important to me. When I first came to the UK, I volunteered full time for community organisations and worked with disadvantaged kids which was brilliant experience. In 2013 I helped found a charity - **BILLY YOUTH PROJECT** - as a grass-roots youth empowerment organisation and this is very much my life's passion and where most of my time and energy is spent, alongside our fantastic team of volunteers. I love sport - football, basketball and boxing, and we have incorporated this into a lot of what we do at BYP. I jump at any opportunity to see live sporting events - the atmosphere is amazing.

The Billy Youth Engagement Programme

Recognising the root causes of vulnerability and risk among young people, Billy founded the **Billy Youth Project** in 2013 in his community in Tottenham. This initiative reflects the very principles that underpin our industry: prevention over reaction, community partnership, and long-term risk reduction.

Through this charity, Billy has created a safe, structured environment where young people and their families are supported, mentored, and guided towards positive life choices.

The project delivers meaningful interventions, including mentorship, personal development, and constructive activities, all of which help reduce exposure to crime, anti-social behaviour, and exploitation. By addressing these risks early, Billy's work directly contributes to safer communities—aligning closely with the evolving role of security professionals as not just protectors, but proactive agents of change.



Who are BYEP

Established in 2013, Billy Youth Engagement Project is a dynamic, community-driven, not-for-profit organisation and registered charity dedicated to empowering young people across London. BYEP work with young people from across the city through education, life skills, sports, digital skills, outreach and mentorship, helping young people build brighter, healthier and more ambitious futures.

The Vision

To be a catalyst for lasting change, nurturing a generation of confident, skilled, and empowered young people who make meaningful contributions to their communities and wider society.

The Mission

BYEP are committed to transforming the lives of young people by offering comprehensive support, guidance, and mentoring. BYEP's mission is to broaden horizons, inspire ambitions, and equip them with the skills and confidence to reach their full potential as leaders and changemakers.

The Aim

To promote sustainable development and unity by strengthening relationships between young people and their communities. BYEP strive to create inclusive, supportive environments where all young people regardless of background or circumstance have equal opportunities to thrive.

Commitment to Health and Well-Being

BYEP recognise that good health underpins personal and social development. BYEP's programmes focus on physical fitness, mental well-being, and nutrition giving young people practical knowledge and lifelong tools for healthier living.

Through sports sessions, fitness activities, mental-health workshops, and healthy-eating initiatives, BYEP help young people build confidence, resilience, and strong foundations for their future growth.



Amazing work Billy!

Preparation is the Key at Millennium Point



In May, five members of the management Team at Millennium Point undertook a FREC3 Medical Course (First Response Emergency Care, Level 3). The course, which is nationally recognised covers advanced first responder skills such as trauma assessment, airway management, and catastrophic bleeding control. In addition to this the team also completed two extra modules in blood glucose management & monitoring and supraglottic airway device management. This is now in addition to the epi-pen training and epi-pens that the team have at their disposal onsite should the need be presented to use them.

The course is both high level and intense, including pre and post course work & training. This joint venture between both Amulet and Millennium Point was run by a private ambulance service. The service, AAA Ambulance3 are responsible for clinical support and governance in regard to the advance kit and lifesaving drugs we now carry and are trained to use.

This makes Millennium Point the only place in Birmingham City Centre that has this level of staff and equipment at their disposal should a medical incident ever present itself.

"Millennium Point is owned by the Millennium Point charitable trust and as a resource for our community as well as our tenants and visitors, we have responsibilities. We are a City Centre building and there have been many serious incidents in our vicinity and on occasion, violence with knife and gun crime widely reported. We want Millennium Point to be considered a safe haven for everyone and having a team that is highly trained and prepared for anything is our mission. The Amulet team at Millennium Point will never walk away from anyone needing help, and we have worked together to ensure that they have the training, equipment and empowerment to act."



Linda Degg, Facilities Director, CIWFM
Millennium Point

Omarah Taylor, The Making of a Champion!

The amazing dedication of our own Omarah Taylor. Hard work, talent and an unrelenting desire for success!

Tell us about your role Omarah, what do you do? How long have you worked at MP? What do you like about it? What would you change?

I work part time at MP as a Security Officer and have been here since 2016. Because of my experience, I am able to cover all security positions on site including control room operator and supervisor. I most enjoy the people at MP and the diversity of the site; it has with a mixture of event spaces, the university and the museum which keeps things exciting and different.

Tell us how you got into boxing. What prompted you? I note you mention it was a time in your life when you were looking for a new challenge?

Yes, I started boxing when I was looking for a new challenge. I've always been athletic and into fitness but after my university studies I fell into a lot of bad habits and I wanted more structure and discipline. I met my first boxing coach in a retail store off a random chat, he invited me to his local gym and that was it – I was hooked!



Tell us how your boxing career progressed. How did you feel representing Team GB?

I took my training very seriously - I am an all or nothing person. In the early days I don't know how I managed it! I was working full time at MP 48hrs + and was fitting in training after work. I would work 7-7 four days in a row and then go straight to the boxing gym after each shift. After a few years I was able to get onto Team GB as an amateur boxer. My manager at the time, Harry Rashid allowed me to drop my full time hours and instead work shifts around my training where I was required to spend more time in Sheffield training at the English Institute of sport with Team GB. It was an honour representing my country, I spent 3 years with the GB Boxing team gaining experience and competing internationally before I decided that I wanted to transition into professional boxing, and here I am today.

We are just a week away from the Commonwealth Title bout. How are you feeling? Are you confident?

I feel a calm confidence. Timing is everything and I just feel like this is my moment to shine. I've worked so hard to get to this point and I just think I need to go and perform like I know I can. This win will help my career progress and push me up in the world rankings. I'm also so excited to have all my friends and family come to watch me support. My last fight was in Germany last year so it's nice to be boxing local and have them all there cheering me on.

Omarah Taylor, The Making of a Champion!

Tell us about the training regime you need to follow to be ready for a Title challenge like this?

I train 6 days per week, twice per day and it includes a mixture of boxing training, running and strength exercises. My boxing training includes a mixture of technical pad work, bag work for conditioning and sparring - which is the closest you can get to a fight. Alongside my training it's also very important that I get good sleep and recovery - love a good sports massage and I do yoga 3 times per week which also helps with my mental training and calmness. My diet is also very important, boxing is a weight making sport so I have to ensure I am fuelled for my training sessions but can make weight ahead of my fight. As this is my first title there will be an additional weight check which my nutritionist has set out a specific weight cut plan for.

How do you balance work around your boxing career?

It's hard at times but I receive a lot of understanding from the team and management. I actually enjoy coming to work to break down my training days and gives me a healthy break from the gym. My job role at MP can be very active too with patrols to complete throughout the day so it's good for active recovery.

How much support and encouragement do you get from your colleagues ?

I get lots of support and encouragement from them. I've been doing it for as long as they have known me here so they give me a lot of encouragement and want me to win. One of my oldest colleagues, Rae Black who now works with Churchills cleaning team - I remember we used to patrol and I was talking about my GB trials and what it would mean for my career if I made it on, and it's just crazy to think we are where now.



What is next Omarah? Think I know the main goal ? what is the clear vision?

Next is the Commonwealth title on June 13th - I'm not thinking past this in this moment as I have to stay focused. For sure, a win would put me on track for more titles later on this year, maybe the British and European, my long term goal is to become World Champion.

Undisputed World Champion Omarah Taylor sounds good doesn't it?

Sounds really good. Undisputed means having multiple World champion belts – that's the dream!



Stop Press!! News Update

Since we first spoke with Omarah in May we are delighted to announce her as our new Welterweight Commonwealth Champion following her victory on June 19th

Congratulations Omarah!

Following on from her victory Omara is now in talks to get a match for the British title and continue building towards the world title.



Fun facts...

Always good to now a bit more about what else you like to do outside of work and Boxing Omarah . Can you help with the below?

If you could swap jobs with anyone in the world for one day, who would it be and why ?

A footballer.. I'm probably buzzing watching the World Cup right now but the celebrations with the fans would be craaaaaazy! Also the money isn't too bad right!?

If you could travel to any place in the world, where would it be and why?

Australia.. my younger sister has moved out there and I want to visit her, looks amazing. From there you can travel to Thailand and Bali which are other countries on my list!

What's the best piece of advice you've ever received?

Silence isn't empty - It's full of answers. The more you listen to the quiet within, the more you hear what truly matters.

If you were a drink (coffee, cocktail, tea, etc.), what would you be and why?

I would like to think of myself of a green tea - calm, balanced, and healthy.

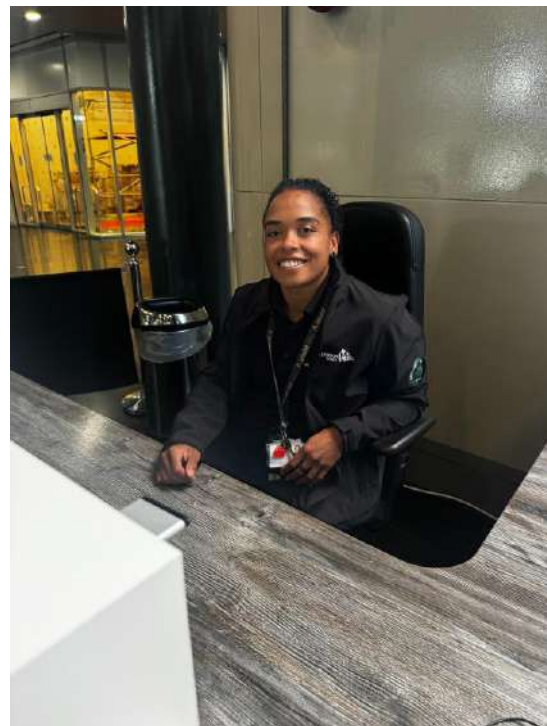
If you could have any superpower, what would it be and why

To fly because to me there's something so freeing about being up in the air, amongst the clouds.

What's one thing on your bucket list that you haven't checked off yet?

Jumping out aeroplane

(Omarah - check out page 15 for some tips on jumping out of a plane!)



Reward and recognition



2026 Q3 and Q4 Winners!

Congratulations and thank you to all our winners for Q3 and Q4

Quarter 3 Winners

Everyday Excellence

Alex Braid, c2c, Thorpe Bay

Intelligence Led

Northern Trains TSO's

Always seek better

David Scotton, CBRE, Boots

Leadership

David Afidemenya, GLA Trafalgar Sq

Putting People First

Humaas Shakeel, Northern Trains

EDI Champion

Emily Morley, Northern Trains

The Heart of Amulet

Isaac Greenwell, Northern Trains

Manager's Choice

Emily Morley, Northern Trains

Outstanding Act

Joe Marsh and Nikki Mold, EMR, Derby

Quarter 4 Winners

Everyday Excellence

Blaydon Rowbottom, EMR, Sheffield

Intelligence Led

Shahroz Malik, TfGM

Always seek better

David Walker, Charlier Wilkinson and Kaylem Amies, EMR, Skegness

Leadership

Daniel Lumu, Travers Smith

Putting People First

Ste Green and Sidiya Fofana, TfGM

EDI Champion

Mick Jones and Dan Smith, EMR

The Heart of Amulet

Billy Kitu, CBRE Mutual House

Manager's Choice

Dan Smith, EMR

Outstanding Act

David Walker and Charlie Wilkinson, EMR, Skegness

All our quarterly winners will be invited to our annual ceremony for The Amulets 2026. We are delighted to be able to confirm the date for this year's event and also the amazing venue.

If you would like to nominate someone for one of the awards above, please check out the criteria below and contact your line manager.

<https://churchillcontractservices.sharepoint.com/sites/Amulet/Shared%20Documents/Forms/AllItems.aspx?ga=1&id=%2Fsites%2FAmulet%2FShared%20Documents%2FGood%20News%20%2D%20Reward%20%2D%20Recognition%2FOn%20The%20Spot%20Awards%20Certificate%20Templates%2FAward%20Criteria%20%2D%20Terms%20and%20Conditions%2Epdf&parent=%2Fsites%2FAmulet%2FShared%20Documents%2FGood%20News%20%2D%20Reward%20%2D%20Recognition%2FOn%20The%20Spot%20Awards%20Certificate%20Templates>

Reward and recognition

The Amulets 2027- keep your nominations coming.



All Amulet employees can nominate or be nominated. Great performance needs to be recognised, so please take the time to send through your entries each quarter.

Everyday Excellence

This award recognises those employees who display Amulet's company values consistently day to day.

Always Seek Better

This award will reward those individuals or team that have driven change within their workplace environment.

Amulet EDI Champion

This award is intended to recognise individuals and teams who have helped highlight the importance of Equality, Diversity, & Inclusion within their workplace.

Team Award

This award recognises a team that has exceeded its targets and displayed collective excellence in the execution of its role throughout the year.

Intelligence Led

This award will recognise those individuals who have shared intelligence and/or data within their environment; used their initiative and security experience to use this information to great effect in securing a successful outcome.

Putting People First

This award will recognise the team or individual who has shown clear priority in offering protection to individuals within their workplace environment.

The Heart of Amulet

This award will recognise the individual or team that has taken the time to make a positive contribution within their own community.

Leadership

This award is presented to an individual that exhibits leadership skills by demonstrating their abilities of communication, decision making, leading by example, commitment and innovation.

Outstanding Act

This award will recognise the individual or team whose actions in the face of extreme and challenging situations are worthy of recognition.

Amulet Managers' Choice

The votes will be cast by the Management team for the Colleague whose performance, in their opinion has exceeded expectation and is worthy of recognition.

To the MAX!

We are delighted to be returning to Millennium Point for this years Amulets Annual Awards ceremony.

We are taking it o the Max once again as we welcome our 2026 finalists to this amazing venue.

Wednesday 9th September will represent our Seventh Amulets and we can't wait!

A full report on the night will feature in the next HOA



We're back and taking it to the max!

The Amulets 2026 are returning to the amazing Millennium Point in Birmingham!
Please save the date
Wednesday September 9th 2026 from 18:30-01:00
Millennium Point, Curzon St, Birmingham B4 7XG

