

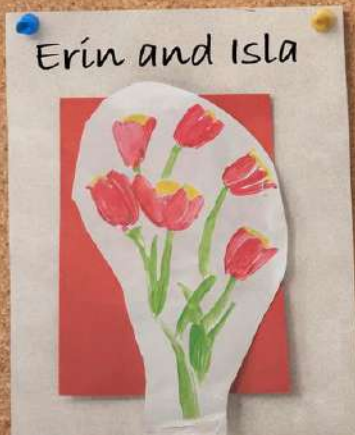
The heart of...

SECURITY

SECURITY



Issue 8 Mar 26



Happy Easter, Everybunny!

Thank you to Ameera, Erin, Isla, Jax, and Michael, for your beautiful Easter artwork.

Welcome to the Spring edition of the Heart of Amulet:

Just some of the highlights in this edition:

It's all smiles with our newest BDM Ollie Brown

Churchill Group COO Darren Read joins us for a chat

The Man behind the success of Project Olaf... meet Courtney Richards

And so much more.....



The Heart of Amulet puts the Spring in your step!



Welcome to the Spring edition of the Heart of Amulet !

Spring has sprung!

The season of new beginnings; the light out of the darkness of winter has arrived. As we welcome the longer hours of daylight, we are pleased to celebrate with colleagues who have embarked on a new journey with us. We learn more about Ollie Brown and how he is enjoying his role as Business Development Manager, having now successfully graduated in his sales role .

We learn more about the Own Your Future Programme and what an amazing impact it is having on our people and on our business.

Looking forward with Churchill and recalling great times with Amulet, we were delighted to talk with Darren Read, COO Churchill.

All this, and your chance to win in our amazing Easter giveaway of £200 in Love 2 Shop vouchers . How many Eggs will that get you!

Keep on sending through your news and stories to
newsandviews@amulet.co.uk

It was the talk of the Town!



Thank you to all who joined us for our Town Hall meeting in January.



Winner!! Winner!! Winner!!

MASSIVE congratulations to Christopher Rice, who took the winnings of £200 in Love 2 Shop vouchers. Chris found the hidden word which was "Fireplace" Well done, Chris! Make sure you get your entry in this quarter for your chance to win.



Winner!! Winner!! Winner!!

Contents:

Learn all about our newest Business Development Manager Ollie Brown as he embarks on the sales journey of a lifetime!

Looking forward and just a little bit back , Darren Read, COO Churchill makes his HOA debut!

We look behind the scenes taking a closer look at our Team of the Year at the Glades in Bromley

Project Olaf was a great success. Meet Courtney Richards, our GTR Contract Manager as he explains all.

Community Corner provides us an in-depth look at what's coming up with many opportunities to support.

And much, much more...

Life really is jolly with Ollie!



Meet our newest BDM
Ollie Brown

A wise person once said, if you love your job, you will never work a day in your life. Well, that is certainly the overwhelming feeling we got from talking with our newest Business Development Manager Ollie Brown. Ollie joined Amulet in January 2025. We caught up with Ollie last month to find out more about his first year with Amulet.

It would be wrong to say that Ollie has always dreamt of a career in sales, and like a lot of us at the tender age of 18 (yes, I can just about remember) he really did not know exactly what path he would venture down.

As Ollie recalls, “I left college at 18. I did two BTECs and I was going to go to university. I think I was either going to go to Oxford Brookes or Cardiff.

But I didn't really fancy paying the student loan. People are paying back loads, and I didn't really fancy that. So I then began working on a property development site. I was actually a Plumber-come-Carpenter doing my carpentry apprenticeship”

However, Ollie found the thrill of the outdoors soon faded and he began to look in a different direction, “I just got sick of it, sick of being cold and wet and tired all the time. I started out as a labourer, and then after a while I got more responsibilities, but in the end, I just didn't want to do it anymore and that was when I started to look into sales as an option”

Finding it hard to progress without any sales experience, and a challenge to find a company who would give him an opportunity to develop and grow, Ollie was delighted to discover the help and support that a company called BMS Sales could offer him. Providing a platform to showcase his raw talent and a channel through to suitable employers who would be open to giving opportunity, support and guidance.

Ollie explained:

“So, they do a like a screening process to allow suitable candidates into their system and then you have to record yourself on your laptop talking about something that you're passionate about. So, I talked about Villa. And then the employer can use the BMS platform to watch people's videos.”

I think the magnitude of Ollie's achievement can not be underestimated here. To speak with any passion about Aston Villa at all is just amazing 😊

Ollie's passion was evident, but what also shone through was someone who could clearly engage an audience. This was picked up on by several companies, including ourselves, thankfully.

“I had a few interviews with different companies. There was a finance company, there was a cladding company in Birmingham and then just before Christmas 2024, I had an interview with Amulet and Hannah.”



Ollie successfully navigated his way through three separate interviews and joined Amulet at the start of 2025.

The BMS Graduate scheme is designed to allow a combination of training alongside practical experience. Ollie explained how this worked.

“I had no sales experience; the Graduate scheme was in place so I could learn theory and then put it into practice whilst working. So, there were eight modules in total over the year.”

Meet Ollie - Continued...

Over the course of the year, Ollie combined classroom learning with hands-on reality. Ollie will never forget his first days at Amulet; a week that set the scene for what was to come.

“I was thrown in the deep end in my first week. Well, on my first day, Hannah took me to the growth meeting in London, and I had never been to London before. So it took me over an hour to get from Euston to Fleet Street. I was panicking on the tube thinking I don't know how any of this works, but I got there in the end. and then I went to a new customer's 100-day review.



So, I met more people there. Then I went up to Newcastle to meet Dave and the Business Support team.”

Ollie remembers that week and how he felt at the end of it. “I knew there was a lot to learn but I just remember being excited.” The Commercial team's pace is unrelenting, but Ollie loves the variety it brings.

“There is no typical day. Every day is different. I mean like yesterday it was a presentation for a tender that we submitted, and I did the proposal in about 12 hours ; and then Monday, what was I doing Monday?

Can't even remember, but today I've got emails to answer, then I'm going to do a bit of cold calling and pipeline building, and then tomorrow I've got the Churchill Growth meeting.”

One thing that stands out for Ollie amidst all the frantic activity is the support he has from all around him. Especially the Commercial team.

“Everyone's lovely. Everyone's really good. It's a nice small team. Everyone gets on really well. There's no one upmanship. We just get on and it's not a salesperson versus a salesperson. It's a team working towards a target.”

So far so good. Ollie has been on a steep learning curve over the last thirteen months

“I've had to learn not only my job role, but I've also had to learn the industry. I'm still learning now and I'm learning something new every single day. The role, alongside the graduate scheme's eight modules, has proved invaluable for me and gives me a great foundation to build on.”

What shines through everything is Ollie's passion for Aston Villa .It is most definitely in his blood.

“My grandad grew up outside of Villa Park. He was a pipe fitter, and he did all the pipe work around the stadium.”

Ollie is keen to land his first sale and even en-route to Villa Park, he continues to hunt down every opportunity.

”There is a healthcare warehouse near Villa Park. and every time that I go to a game, I walk past it. So, then I called them up the other day and they sound quite interested.”

Grandad would definitely approve!



Hey Jude!

Meet Ollie - Continued...

So, what does Ollie hope for? What's next?

"Short term goal. I would like to get my first sale. Long term goal is to develop in the role and just learn every day, just try and be better every day."

Ollie believes he has found the road that he wants to travel. He is loving the chance to develop and learn, and all of us are delighted to support him on that journey

"I'm really having fun. I enjoy what I do and it's still doesn't feel like work yet."

Long may that continue, Ollie!



Ollie's Fun facts...

If you could swap jobs with anyone in the world for one day, who would it be and why ?

I'd swap jobs with someone working on Wall Street in the 1980s. Right in the middle of the high-energy trading floor era. It must have been incredibly fast-paced, intense, and driven by instinct rather than today's automation. I'd love to experience the atmosphere for a day, see how decisions were made under pressure, and feel what it was like operating in such a famously high-stakes environment.

If you could travel to any place in the world, where would it be and why?

Definitely Mount Fuji, Japan – specifically early April to see Japan's Cherry Blossom season, that's on the bucket list.

What's the best piece of advice you've ever received?

"You only live once, make the most of it. Don't worry about making mistakes every now and again; it's in our nature. Life will go by in a flash, go and have some fun"

If you were a drink (coffee, cocktail, tea, etc.), what would you be and why?

I couldn't think of a drink that reflects me, but I think the perfect drink is a pint in a beer garden on the first hot weekend of the year. Simple, refreshing, and something to look forward to. It's associated with good weather, which we don't get enough of.



If you could have any superpower, what would it be and why?

Teleportation, without question. Being able to travel anywhere instantly would save significant time and make it possible to explore the world on a whim! It would also make travel easier (especially on the M6 or M25).

Cheers, Ollie!

Catching up with Darren Read

It doesn't seem that long ago that Darren Read was our Managing Director here at Amulet. In fact, it is now over two years! Doesn't time fly?

We were delighted to catch up with Darren and see how he is getting on in his role as Group Chief Operating Officer.

You previously led our security division before stepping into the COO role for the wider business. What was the biggest shift in mindset required?

Churchill and Amulet are great businesses led by all of our amazing colleagues; therefore, it wasn't a difficult move. That said, I really miss the day-to-day Amulet rhythm and being part of that team. I also had to learn about our specialist businesses outside of Amulet, that's not easy for a security lifer!

How did your experience running the security company prepare you for overseeing multiple service lines?

It's not about me, it's about all of our amazing employee owner colleagues, they make the move an easy one. That's what I love about Amulet and Churchill, the sum of the parts is definitely greater than any individual, that's engrained in our culture.

What lessons from the security business have proven most valuable in your current role?

That Kieran is a better leader of Amulet 😊. Over the 10 years of everyone building Amulet, there are so many lessons for us all, but the one that always makes me smile is the first proper win, a local City Council. We came second in the original bid, everyone did a great job, but we were pipped at the post, we were devastated. We kept in touch with the client and promised ourselves we would learn. 6 months later the client called and there was an issue with the incumbent, we won the contract! All the team who presented that day are still here and that was the day everyone really believed we could win and grow. Lessons in never give up, team over "I", believe in ourselves, do the right things, work hard and good things will be achieved.



How do you maintain consistent culture and values across diverse operational groups? (did you or do you notice any difference in the culture of Amulet v the rest of the business?)

As we know, all of the specialist Churchill businesses have their own unique culture that aligns with our overarching values, I think this is really important and that's why we have specialist businesses. They need to be different because they are delivering completely different services and solutions to our clients – specialisation over generalisation all day long.

What do clients value most today in soft services partnerships?

Delivery, trust, value, support to our frontline colleagues and specialisation (biased of course 😊).

Catching up with Darren Read

How do you ensure service quality remains high as the business grows?

Local empowered delivery, talent development, grow-and-split business model bringing the next generation through. Never overload management for short term profit, especially in the double-digit growth world that we operate in. It's this that fuels the growth and ensures upper-quartile client retention rates.

How is the soft services industry evolving?

Tech continues to be front and central, but I'm not quite sure everyone across the industry has quite worked out the real value for them and their clients. More recently we have seen a big shift in recognition for our frontline colleagues, better t's and c's, support and recognition. Amulet and Churchill have always been at the front of the pack on this, and we need to continue to push as others catch up.

How important is technology in improving efficiency across service lines?

See above. It is, but ... still a fair way to go. What really is the value prop rather versus just a nice bit of tech that looks good.

Where do you see the greatest opportunities for innovation?

Has to be with the smart use of AI. Sorry I know it's the obvious one, but it's so powerful, and only the other day Kieran was telling me about the AI being used over CCTV, and it was mind blowing what it was able to do.

What has been your proudest operational achievement since becoming COO?

It's not my achievement, it's yours. Seeing Amulet grow and develop at the rate it has over those 3 years since I moved roles, I'm so proud of everyone of you. You are all amazing and deserve every credit, as I said at the recent Set for Success strategy event, where we hear from several clients on why Amulet is so special to them.

If I can have two, and this one isn't my achievement either, but becoming an EOT is pretty special, everyone becoming an owner who work tirelessly for themselves, their families and each other.

What are your strategic priorities for the coming year?

Tough one, we have a few. Talent development, NOVA delivery, margin enhancing M&A, double-digit growth (top and bottom line), stay humble and retain the unique culture as we grow, keep it real and fun (it will always be hard work)

People are at the heart of soft services. How do you keep engagement high across large frontline teams?

By not being sat behind our desks, limiting non-essential internal meetings and making sure we all spend as much time as possible with our frontline colleagues. After all, we don't charge clients for management, our frontline employee owner colleagues are the most important people in our businesses.



Catching up with Darren Read

What motivates you personally in this expanded role?

Our amazing employee-owned colleagues, everyone's passion for doing the right thing, achieving together and sharing in each others success. Also, specialisation, the Churchill village of the Bakery, Newsagents, Pub, Grocers, Hairdressers, Plumber, Electrician etc wins all day against the big Supermarket model.

What advice would you give to someone looking to grow from frontline to operational management and beyond?

Dare to dream, have a plan, attack it and never give up, It's rarely is a straight path, but then no mountain path is ever straight up. Also utilise the experience of your colleagues who have made that same journey, there are many examples across Amulet

If you could give one piece of advice to the team across all service lines, what would it be?

Be ourselves and be proud of it, it's only ourselves that we look at in the mirror and are ultimately answerable to. Life is too short to be someone that we are not.



What do you miss most about your time at Amulet?

All of you!

What do you hope your leadership legacy will be within the company?

It's not about my legacy or any particular person's legacy. Our collective legacy should be everything we stand for in our specialist businesses, looking after one another and delivering what we say we will do, every single day

Stepping away from work, what do you do to relax?

Twitching, family, any and every Sport and having a laugh with friends and colleagues



Thank you Darren!

Celebrating the people who keep The Glades safe.

Recognising Award-Winning Security

The Glades Security Team recently celebrated their Team of the Year recognition across the centre's digital screens – a well-deserved moment for a team that works tirelessly to keep the centre safe and welcoming at all times.

Through an ongoing partnership with the Metropolitan Police, and continuous training, the team demonstrate the professionalism required to protect a busy retail environment whilst maintaining a welcoming atmosphere for visitors and retailers.



What's been the highlight of the team's journey so far?

Since the awards in October, our officers have continued to exceed, winning a JLL High Achievement award & a Shining star Award for 'Always doing Right'.

What is the key to the team's success?

Training, leading by example and great customer service.

How do you prepare yourselves for busy days such as the last day of school term, I know this is very challenging for the team?

Strategic plans are in place. Communication letters are sent out in advance to schools informing parents and teachers of the 'No school children rule'. Depending on the day, we will usually enforce a partial lock down. We have had positive feedback from our local Police Officers and Retailers in recognition of how well our procedures have worked. We want our customers & retailers to feel safe.



How many steps on average does a Security Officer do in a day at The Glades Bromley?

Between 20k-25k steps easily.

If the Security team had a theme song, what would it be?

The White Stripes - Seven Nation Army.

If you could have a superpower for the day to help security, what would it be?

Cloning definitely! So we can be in 2 places at the same time.

Celebrating the people who keep The Glades safe.

What our customers have to say!

"We would like to extend our heartfelt thanks for your continued collaboration and support throughout the year. Your commitment and partnership have played a vital role in the progress and success of the 'Your Bromley BID - business crime reduction' partnership and we truly value the relationship we've built together.

This year has brought meaningful milestones, shared achievements, and important steps forward for the Your Bromley BID and we look forward to much more for 2026!

Sara Tetlow
Partnership Manager
Safer Business Network CIC

I have spoken to multiple businesses about how The Glades is combating issues such as anti-social behaviour and thieves taking many products from premises in the Glades.

I have also spoken to businesses outside The Glades who get feedback from the public. I must say it has been very positive from businesses saying they have seen more proactivity in combating anti-social behaviour from when kids break up from school and when anti-social behaviour happens after school. It is a big change from a year ago.

Safer Business Network
Bromley Bid
Rob Lowe



Behind the success of Project Olaf

Courtney Richards – Contracts Manager GTR

Following his recent Amulet Manager's Choice Award, we caught up with our Contract Manager for GTR to learn more about his role in delivering Project Olaf — a major security operation designed to protect trains from graffiti and vandalism during the Christmas period. Project Olaf requires extensive planning and coordination. Thanks to the team's dedication and careful planning, the operation exceeded expectations, successfully preventing a single incident across the network during this vulnerable period.

Courtney explained...

"Project Olaf is an annual event on the GTR contract, but 2025 was the first year Amulet have delivered it. Over Christmas there is a sixty hour window from 18:00 on Christmas Eve to 10:00 on the morning after Boxing Day, where all train networks operate to reduced Christmas services. Over this time the trains that are stood down and not in operation are berthed in depots across the network. This leaves them as "sitting ducks" for being hit with graffiti and vandalism, and historically this has been a huge issue for the train operators.

Depending on the severity of the graffiti, the cost to clean a six-carriage train can run to £16,000! When you add in the time that the train remains out of service, you can see why this is such a huge impact to the client and their ability to deliver their service.

Project Olaf was set up to address this serious issue and to minimise its impact over this period. To achieve this, Amulet provide an increased level of security over Christmas, with teams of between two and six officers at each depot.

This represents a substantial increase in our manning requirements and a whole new delivery specification. We had to recruit, screen, onboard, induct and train over ninety new officers to the business! All officers were also required to be PTS-trained beyond the site-specific training.

As this was our first year delivering this for GTR, we had to create the whole operation from scratch, creating patrol routes, Assignment Instructions and SOPs for each location. The logistics involved in training this additional workforce and getting them mobilised over holiday dates, where travel is really hard, was a huge task.



I was heading up the whole project, working alongside the client to deliver the service, but I want to pass on my massive thanks to the wider Amulet team for all their help. Hannah and Donna, who were amazing in their support of the project management and delivery. Tracey was brilliant in getting the new recruits through the PTS training, and we couldn't have done it without Rachel and Barney, who managed to visit every site in person! Creating new risk assessments and patrol routes on sites in such a short space of time was an outstanding achievement.

We are already in the planning stages for Olaf 2026, which is likely to include more sites than last year!

In the project debrief, GTR's Head of Security and Policing confirmed that they had not had a single hit on any train over the Christmas period thanks to the great work of the team. The original target set was to minimise the impact, but we managed to eliminate incidents completely, surpassing their expectations of the project.

This was a very proud moment for me, and it led to the recognition of the Amulet Manager's Choice award!

How long have you worked for Amulet?

I came onboard in June last year, so 9 months now. I genuinely can't believe it's only been 9 months!

What did you do before you joined Team Amulet?

I was a Security Manager for Wilson James for 10 years, managing a portfolio of construction and corporate sites. I was originally involved with the Olympic Village project, but worked on a wide range of clients in different sectors during my time with them.

Tell me about your current role:

I've joined Amulet as GTR's contract manager, so dedicated to one rail contract. I oversee the daily operations of a range of security officer roles across the 15 contracted stations and depots, and a team of nearly 50 frontline officers. The contract involves dedicated Counter Terrorism roles at a number of sites, so specialisms to be managed. A lot of the roles on our contract require officers to be PTS - Personal Track Safety - trained, which we deliver in-house, and I work closely with Tracey Cheung (Learning & Development Director) to make sure everyone that needs this training receives it.

What do you like about it?

The Amulet team is brilliant, and I'm really happy to be part of it. The support has been great and loads better than I've experienced anywhere else. I am responsible for a big geographical area, so out and about lots which I love. I can manage my own diary as I need to support the night officers' operations, meaning my hours are varied.



Courtney Richards – Contracts Manager GTR

What are the challenges?

The rail industry is very challenging and works to very strict and unique guidelines, facing a lot of financial penalties if their service is impacted so there are big consequences. Security is vital part of this. The short timeframe for Olaf last year was probably my biggest personal challenge, but it's also turned out to be one of my proudest moments, and we now have all the learnings to do even better in 2026.

What do you like about working for Amulet?

I've never experienced a culture like I've found at Amulet. I love the wider team I work with. I really like that we have regular strategy days and find these really insightful, as I get to understand lots more about the wider business and meet people I wouldn't usually cross paths with.



What do you love to do outside of work?

I'm obsessed with football (Arsenal - inherited from my mum and gran! My nan is a true Hackney girl!) and boxing. I boxed competitively till 5 years ago, I still train regularly and help friends who are preparing for competition with sparring drills. Family life is everything - I've got 4 kids - between ages of 20 (I can't believe that either!) and 1! My eldest is an electrician, my nineteen-year-old is currently studying Computer Sciences at Uni of Birmingham and he will be joining Team Amulet in the summer, supporting on the Chiltern contract. My thirteen-year-old is as football obsessed as I am, and I have a new daughter who turned one during Project Olaf.

What would your "last meal" be?

No question, curry goat, mac and cheese, rice and oxtail!

Thank you, Courtney!

Reward and recognition



2026 Q1 and Q2 Winners!

Congratulations and thank you to all our winners for Q1, and Q2

Q1

Everyday Excellence - Award Winner:

Albert Ejimofor - DLR

Intelligence Led - Award Winner:

Lamin Jawara - DLR

Always seek better - Award Winner:

Stoyan Stoyanov - Avison Young Newcastle

Leadership - Award Winner:

Abolade Fagbohun - DLR

Putting People First - Award Winners:

Graham Jones and Samuel Freeman - EMR, Nottingham

EDI Champion - Award Winner:

The Amulet Bid Team

The Heart of Amulet - Award Winner:

Tracey Cheung, Learning & Development Director

Managers Choice - Award Winner

Ioana Mehedintu – Screening Team

Outstanding Act -Award Winner:

Ibrahim Rahman - DLR

Q2

Everyday Excellence - Award Winner:

James Alison – EMR, Etches Park

Intelligence Led - Award Winner:

Arran Straugheir - University of Suffolk

Always seek better - Award Winner:

Lauren Davies - Scottish Power HQ

Leadership - Award Winner:

Isaac Greenwell - Northern Trains, Manchester

Putting People First - Award Winner:

Kenneth Campbell - c2c, Westcliffe Station

EDI Champion - Award Winner:

Hannah McMahon - c2c Social Value Manager

Managers Choice - Award Winner

Courtney Richards - GTR Operations

Outstanding Act - Award Winners:

Josh Chegwin and Neil Lewis - Northern Trains, Liverpool

All our quarterly winners will be invited to our annual ceremony for the Amulets 2026. We are delighted to be able to confirm the date for this year's event and also the amazing venue.

If you would like to nominate someone for one the of awards above, please check out the criteria below and contact your line manager.

<https://churchillcontractservices.sharepoint.com/sites/Amulet/Shared%20Documents/Forms/AllItems.aspx?ga=1&id=%2Fsites%2FAmulet%2FShared%20Documents%2FGood%20News%20%2D%20Reward%20%2D%20Recognition%2FOn%20The%20Spot%20Awards%20Certificate%20Templates%2FAward%20Criteria%20%2D%20Terms%20and%20Conditions%2Epdf&parent=%2Fsites%2FAmulet%2FShared%20Documents%2FGood%20News%20%2D%20Reward%20%2D%20Recognition%2FOn%20The%20Spot%20Awards%20Certificate%20Templates>

Reward and recognition

The Amulets 2026 - keep your nominations coming.



All Amulet employees can nominate or be nominated. Great performance needs to be recognised, so please take the time to send through your entries each quarter.

Everyday Excellence:

This award recognises those employees who display Amulet's company values consistently day to day.

Always Seek Better:

This award will reward those individuals or team that have driven change within their workplace environment.

Amulet EDI Champion:

This award is intended to recognise individuals and teams who have helped highlight the importance of Equality, Diversity, & Inclusion within their workplace.

Team Award:

This award recognises a team that has exceeded its targets and displayed collective excellence in the execution of its role throughout the year.

Intelligence Led:

This award will recognise those individuals who have shared intelligence and/or data within their environment; used their initiative and security experience to use this information to great effect in securing a successful outcome.

Putting People First:

This award will recognise the team or individual who has shown clear priority in offering protection to individuals within their workplace environment.

The Heart of Amulet:

This award will recognise the individual or team that has taken the time to make a positive contribution within their own community.

Leadership:

This award is presented to an individual that exhibits leadership skills by demonstrating their abilities of communication, decision making, leading by example, commitment and innovation.

Outstanding Act:

This award will recognise the individual or team whose actions in the face of extreme and challenging situations are worthy of recognition.

Amulet Managers' Choice Award

The votes will be cast by the Management team for the Colleague whose performance, in their opinion has exceeded expectation and is worthy of recognition.

Great News!

Amulet wins **Outstanding Security Installer/Integrator** at the UK OSPAs 2026



A proud moment for Team Amulet. 🏆 🎉

We were honoured to be recognised as **Outstanding Security Installer/Integrator** at the 2026 UK The Outstanding Security Performance Awards (OSPAs).

This award reflects the expertise, innovation and dedication our teams bring to every project, and celebrates our people and partnerships that make our work possible. As a winner of the 2026 UK OSPAs, Amulet has automatically been entered into the **Global OSPAs**, which will be announced during a virtual ceremony at the beginning of 2027. 🍀 🍀





Our Threat and Risk Analyst, Lauren Calow, is continuing her program of Intelligence Webinars into 2026.

These have been covering specific themes each month, and the specialist subjects for Spring are:

7th April – Retail Crimes (New identified threats and Risks)

5th May – Shopworker Safety and Personal Safety at Work

2nd June – Vacant Building Threats and Risks

If you work in our retail sector, this is a brilliant opportunity to get yourselves up to speed on the latest trends and threats. Please avail yourself of Lauren's wealth of experience and make sure you extend the invite your clients to attend too.

Email Lauren.Calow@Amulet.co.uk to get yourself and your client contacts on the invite list!

Want to find out more?
Contact Lauren below:
intelligence@amulet.co.uk



PROTECTIVE SECURITY ADVICE AND GUIDANCE **PROTECTUK**

ProtectUK provides free advice, guidance and learning to help businesses and communities understand protective security and improve their response to the risk of terrorism.

OWN YOUR FUTURE!

Own Your Future is a bespoke management development programme designed specifically for our business. It was created in partnership with an accredited external training provider, working closely with our Senior Leadership Team to reflect the real expectations and challenges of the 'leader of people' role.

OYF was created to equip senior leaders with the skills, mindset and strategic capability needed to drive high-performing teams, foster a culture of empowerment, and support sustainable organisational growth.



...my biggest takeaway from the course was communication...

...I wasn't good at communication... until I got on to this course...

...and understood how important it is to communicate...

Richie Ikazoboh
Security Supervisor, ZSL

'Own Your Future' is made up of **SIX** modules which will take place, face-to-face, over **12 WEEKS**. The sessions typically run between 9am – 5pm.

The modules will also be supported by individual coaching sessions with the training provider.

At the end of 'Own Your Future' you will be asked to present what you have learned during the course and how you are (or will be) implementing the learning into your day-to-day working life.

Module 1 Self awareness

Module 2 Building relationships

Module 3 Communication

Module 4 Leadership

Module 5 Commercial mindset

Module 6 Problem solving

Criteria

There are some key criteria in order to be eligible to apply for 'Own Your Future'. You must have:

- At least six months of service and have passed your probation
- No live disciplinary sanctions on file
- Be considered a high-potential employee
- Have a committed nomination sponsored/supported by your Line Manager
- Be available to attend all face-to-face and coaching sessions

It was very interactive...
...open classroom...

...there was a lot of open conversations and you could just be yourself and talk about anything you wanted...

Abdul Rafiq
Operations Manager, c2c

I initially thought it was going to be classroom-esque, sit behind a desk and read through your book....

...it was more a case of open discussion, debate and talking about a lot of topics

Bailey Eede
Heritage Warden Manager, GLA

I would definitely recommend the course to my colleagues...

...this course is really important...
...to help you with more knowledge...

...whether you're management or supervising and just to help us in our daily operation...

Richie Ikazoboh
Security Supervisor, ZSL



OWN YOUR FUTURE!

How will Own Your Future benefit employees in their current roles?

Participants will gain practical tools they can immediately apply, including:

- Improved delegation and prioritisation
- Stronger coaching and feedback conversations
- Better relationship management across teams and clients
- Enhanced decision-making
- Greater confidence in handling conflict and influencing others
- Improved team engagement and performance

The programme supports leaders in becoming more intentional, impactful and effective in their day-to-day leadership.

How does the course support long-term career development within the business?

Own Your Future develops strategic leadership capability, commercial and self-awareness, all critical for progression into leadership roles.

By investing in their growth, participants:

- Build resilience and adaptability
- Strengthen succession readiness
- Develop the capability to lead future leaders

It supports both immediate performance and longer-term progression within the organisation.

...I've learned to adapt myself and create a better environment...

...building better relationships with my peers, my frontline staff and my site managers...

A.J. Guesmia,
Operations Manager, London



...absolutely amazing experience...

...very different... very engaging...

...not your typical off-the-shelf course...
...the topics were in line with our duties...
...so overall it's been fantastic!

Adeel Iqbal
Security Manager, British Museum

How can employees enrol in Own Your Future?

To enrol, employees must:

1. Speak to their Line Manager to gain sponsorship.
2. Complete the self-nomination form.
3. Have their nomination endorsed by their Line Manager.
4. Attend a short virtual application discussion meeting if shortlisted.
5. Selection is based on:
 - Self-nomination
 - Line manager sponsorship
 - Application discussion





Fancy a kickabout..?

Why not join us for Kick 4 Kindness' football tournament in aid of Samaritans and Mind Basildon. Details - Exact timings are to be confirmed, but we are expecting games to take place between 1100 and 1700. Football will be for squads of up to 20 people and be 9 a side up until the Final, which will then be an 11-a-side match on the hallowed Roots Hall turf.



26th January / 5th February - Our team were out working on the c2c line in support of Coffee2Combat to help raise awareness for Veteran Mental health and Wellbeing.

The aim is to Help create a world where veterans and all those who have been taught to be tough in the face of trauma are heard, understood, and supported – using coffee as a vehicle for conversation.



Please contact Andrew.redman@amulet.co.uk to register your interest

missing people

Missing People are the only UK charity dedicated to supporting missing children, adults, and their loved ones. Our mission is to be a lifeline when someone disappears. On Tuesday 17th February Amulet management took part in a 6k walk to support the missing people charity.

Well done to all who took part!



Don't forget to apply for your paid volunteering days



Up coming Events & notable dates

April	Stress Awareness Month	Sunday 26th London Marathon	Wednesday 22nd Earth Day	Sunday 12th London Landmarks Half Marathon	Friday 3rd National Walk To Workday	Sunday 5th Easter	Friday 3rd Good Friday				
May	National Walking Month	Monday 4th - Sunday 10th Deaf Awareness	Monday 11th - Sunday 17th Mental Health Awareness Week	Monday 11th - Sunday 17th Mental Health Awareness Week	Wednesday 13th National Receptionists Day	Tuesday 12th - Saturday 16th Water Saving Week	Sunday 31st Great Manchester Run 10k	No Mow May	Wednesday 20th World Bee Day	Monday 25th Hajj	Friday 1st Vesak
June	Monday 1st - Sunday 7th Volunteers Week	Monday 16th World Refill Day	Monday 15th - Sunday 21st Learning Disability	Saturday 27th Armed Forces Day	Sunday 21st London To Brighton Bike Ride	Friday 5th World Environment Day	Saturday 20th - Sunday 28th London Climate Week	Monday 22nd World Rainforest day	Saturday 6th - Sunday 14th The Great Big Green Week		

The Sky is the limit for Dan and Paul!

Charity Sky Dive

To celebrate the 200 years of wildlife at London Zoo, Amulet Managers Dan Reed and Paul Rodriguez are taking part in a tandem charity Skydive in August 2026.

Our aim is to support the ongoing conservation work both here in the UK and Abroad. ZSL's vision of the future is a world where wildlife thrives - a more balanced, connected and vibrant world where people and wildlife live better together.

Achieving this represents one of the greatest challenges humanity faces. ZSL's role is to develop solutions that help people and wildlife live better together, whilst driving the recovery of species and habitats.

Our approach is to put cutting-edge conservation science into practice to drive innovation for wildlife recovery.

By shining a light on the causes and effects of biodiversity loss, we can deepen our understanding and knowledge of the living world; find new and better routes to recovery and empower global efforts to achieve lasting, positive change for life everywhere.



Good Luck Paul & Dan! To support them and raise much needed funds for ZSL's conservation work please click below

[The Sky's the Limit](#)



Good Luck Charlie!

Float like a butterfly and sing like a B...

Meet Charlie Button
ArchCo Contract Manager

Some people exercise to help them relax and cope with everyday pressures, some people listen to music, some people do both at the same time. Taking this to the extreme is our very own Charlie Button who combines the noble art of boxing alongside a passion for singing in his local Church Choir!

Charlie who is our contract manager for the Arch company joined Amulet in April 2024. But his boxing career began a lot earlier - at the tender age of 14. Charlie has always seen boxing as a great benefit for his mental health and an excellent way to keep fit, but never has been stuck at it over the years as he simply loves the sport.

There have been many highlights across the years, boxing as an amateur and representing his Country (Kent) Island out on notable achievements, but Charlie really saw very special opportunity when he had just turned sixteen.

"My Mum received a letter from the Frank Bruno Academy asking if I would like to join, but I couldn't bring myself to leave home. I just felt I would get too far away!"

Despite turning down Mr Bruno very politely, Charlie continued to box and remains a keen interest in the variety and styles that Boxers adopt. "I like to watch the best of the best - I enjoy watching it, learning from it. There are loads of different styles to go against, its not just having a right, its like a game of Chess! You study someone in their and look at how you can change your style against them. Don't get me wrong, obviously the punches do hurt but that's just part of it!"

Boxing is a passion of Charlie's, but a love of Music has always been part in his life. Charlie attended the point Blank Music College in Sharncliffe studying Music Tech at the age of 16.

"I had been a Music Technician, fitting Speakers and amps, finding out what was wrong with them."

Charlie hosted his own internet Radio show from the College and dreamt of taking the airwaves by storm.

"I loved the idea of wanting on Radio and wanted to be a Radio Presenter but sadly my demo was not enough to shoot me to immediate fame and fortune!"

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* My first actual job was at Millie's Cookies in Little Wymondley in Kent. I used to make an apron and a hat and I used to say, 'hello, what cookie would you like today? And if you buy a coffin, you can get 2 cookies extra with your coffin deal!'

It's always interesting for us to find out how our colleagues have found their way into our great industry. How does one move from dreaming of radio stardom to protecting 5000 railway arches across the UK? How does one progress from selling cookies to selling Sharncliffe?

On the advice of a friend and perhaps falling out of love even so slightly with the Cookie world Charlie obtained his DVA license.

"I worked at John Lewis with a license that was about two or three times too big for me. So I was a little security guard at a big store and I thought, who am I going to stop? You know, I didn't stop that many!"

Handing up his boggy license (Charlie Programmed) from the door of John Lewis to monitoring CCTV as a controller, and then to the role of Ops manager. A journey that has undoubtedly provided Charlie with a wealth of experience to take into the ArchCo world.

In our last edition we featured ArchCo Contract Manager Charlie Button who balances a love of both choir singing and amateur boxing. We wish Charlie all the best in his upcoming bout at the end of May. We are sure you will hit all the right notes, Charlie!

