

One year on and so much to share!

Welcome to the anniversary edition of Heart of Amulet:

In this edition:

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- Frontline Focus: Meet Omar Aouar
- Read all about our Business Support team
- Meet Charlie Butten, ArchCo Contract Manager
- A Key focus on Learning and Development -Meet Tracey Cheung
- The latest Community updates and much more...



Bright Days, Big Milestones: Heart of Amulet Turns One!

















Welcome to the Summer edition of the Heart of Amulet – and our 1st Birthday!

Summer is a season of warmth, energy, and celebration. And this year, we have even more reason to celebrate. It marks one full year since we launched the Heart of Amulet! Thank you to everyone who has contributed, read, and supported the newsletter over the past 12 months. It's your stories that bring it to life.

We encourage you to share your news stories with us. Share the difference you are making in your role, in your community. Share your thoughts on how we can improve this Newsletter. What would you like to see in it? Your input is vital in shaping our future editions.

Please email us your news and stories to newsandviews@amulet.co.uk

Winner!! Winner!! Winner!!

We would like to kick start this issue with a <u>thank</u> <u>you</u> to all those who entered our Heart Of Amulet competition by completing the wordsearch on the back page. We had a record number of entries! **MASSIVE** congratulations to our very own Rachel Rodriguez who took the winnings of £200 in Love 2 Shop vouchers. Rachel found the hidden word which was "Tulips" well done Rachel!





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 Cheung explains the opportunity her new role offers and why she is so excited about it.
- All the latest updates from the Amulet Community and much much more...



Float like a butterfly and sing like a B..

Meet Charlie Butten ArchCo Contract Manager

Some people exercise to help them relax and cope with everyday pressures, some people listen to music; some people do both at the same time. Taking this to the extreme is our very own Charlie Butten, who combines the noble art of Boxing alongside a passion for singing in his local Church Choir!

Charlie, who is our contract manager for the Arch Company, joined Amulet in April 2024; But his boxing career began a lot earlier at the tender age 14. Charlie has always seen boxing as a great benefit for his mental health and an excellent way to keep fit, but overall, he has stuck at it over the years as he simply loves the sport.

There have been many highlights across the years; boxing as an amateur and representing his County (Kent) stand out as notable achievements, but Charlie recalls one very special opportunity when he had just turned sixteen.

"My Mum received a letter from the Frank Bruno Academy asking if I would like to join, but I couldn't bring myself to leave home, I just felt I would get too homesick!"

Despite turning down Mr Bruno very politely, Charlie continued to box and retains a keen interest in the variety and styles that Boxers adopt. "I like to watch the best of the best. I enjoy watching it, learning from it. There are loads of different styles to go against, it's not just having a fight, it's like a game of Chess! You study someone in there and look at how you can change your style against them. Don't get me wrong, obviously the punches do hurt but that's just part of it"

Boxing is a passion of Charlie's but a love of Music has always been part in his life. Charlie attended the Point Blank Music College in Shoreditch, studying Music Tech at the age of 16.

"I liked being a Music Technician, fixing Speakers and amps, finding out what was wrong with them."

Charlie hosted his own Internet Radio show from the College and dreamt of taking the airwaves by storm.

"I liked the idea of working on Radio and wanted to be a Radio Presenter but sadly my demo was not enough to shoot me to immediate fame and fortune." "My first actual job was at Millie's Cookies in Blue Water in Kent. I used to wear an apron and a hat, and I used to say, "Hello, what cookie would you like today? And if you buy a coffee, you can get 2 cookies extra with your combo deal."

It's always interesting for us to find out how our colleagues have found their way into our great industry. How does one move from dreaming of radio stardom to protecting 5000 Railway arches across the UK? How does one progress from selling cookies to selling Siteguards?

On the advice of a friend, and, perhaps falling out of love ever so slightly with the Cookie World, Charlie obtained his SIA licence.

"I worked at John Lewis with a blazer that was about two or three times too big for me. So I was a little security guard at a big door, and I thought, who am I going to stop? You know, I didn't stop that many."

Hanging up his baggy blazer, Charlie progressed from the door of John Lewis to monitoring CCTV as a controller, and then to the role of Ops manager. A journey that has undoubtedly provided Charlie with a wealth of experience to take into the ArchCo world.



Float like a butterfly and sing like a B continued..



"This is the role where I feel most suited in Security. I enjoy the last-minute requests, even last thing on a Friday! It's great variety. The people at ArchCo are great to get on with and we have excellent relationships with them. I love the feel of the arches, I have seen some that remain exactly as they were many years ago; you go in some arches and you're looking at living history."

Sometimes the ambience of the Arch can play tricks on the mind. Charlie recalls a site visit to an old Station Master's House in Winter last year.

"Things can feel a bit spooky when you walk in. I was sure I could see someone in the corner hiding. I jumped, because as I went round it appeared to be following me. I went round the corner and there was a light on, and a cupboard door open that had created a menacing looking shadow!"

Surely, this was a time for the shadow boxing skills, Charlie?



As we mentioned earlier, Charlie has revisited his love of music, joining the choir of his local Church back in November last year. Following a Sunday trip to the Church and the encouragement of the congregation, Charlie was fully robed and enlisted for duty! "The old ladies just sort of grabbed me and next thing you know they are asking me to join the Choir. I just couldn't say no!" Next I am learning the Hymns and Psalms, and now it's got to the point that I am even on the tea and coffee making roster."

I guess the quality of Charlie's singing must have been so good that the invitation to the choir was a given? "No. I can't sing at all! It just sounds better when there are a lot of us singing together. You can hide in the space . But no, I do weirdly enjoy it. I didn't think I would, but I do enjoy it. And it's a nice way to start your Sunday."

Amidst the tea-making and choral duties, Charlie is delighted to be on his own faith journey and is looking forward to his own baptism and confirmation on the $5^{\rm th}$ October. The feel-good factor of Sunday Mornings is clear to Charlie.

"It is a really positive way to start your Sunday. it's just doing a good thing and trying to be the best version of yourself. I know it's easier said than done and we can all say that, but it's a step in the right direction."

At the ripe old age of 32, Charlie has only 2 more years left as an amateur boxer. However, he doesn't want to quit the ring when his amateur days are done.

"I would like to go for my qualification and be a trainer at a local club and help.the kids. I know it can really bring out confidence in a shy kid because I started off as that very shy kid when I went there at 14."

Looking back to that "shy kid" at 14 years old I am sure he would have had no idea what direction he was heading in. Life is always a journey of discovery and opportunity. Who knows what would have happened if Charlie had accepted Mr Bruno's offer? Where could he have been had Radio 1 snapped him up?

We will never know that, but what we do know is that Charlie has found a place he is very happy in.

"I've found my right company now. I hate to be that person that floats around different companies. I've found the right company for me."

Glad to hear it, Charlie.

At the sound of the bell lets come out singing!



Excel, Emails & Everything in Between: Life in Amulet Business Support

Behind every smooth-running operation is a team of dedicated problemsolvers, organisers, and multitaskers — and that's exactly who Business Support are. Get to know the team that keeps things moving — quietly, confidently, and with a smile.

What we do?

Amulet is a distinct, standalone company with a unique business model within Churchill so it's no surprise that Amulet's Business Support function is also decidedly different. We have a broader remit and get more involved than the other business support teams do. Amulet is nationwide; we have several divisions, multiple operational regions and specialist support functions of our own. We work to Amulet and Churchill processes, and with Amulet and Churchill teams. We do a lot of tasks that ordinarily in Churchill would be done by Ops raising ad hoc client invoices, credit notes, supplier POs, contract changes, etc. We also have to provide a lot of data and reports to Finance. In fact, around three-quarters of our time is taken up with finance-related tasks and processes.

Meet the Team



From left to right: Sasha, Kyle, Deb, Alison

Our own definition of what we do is very simple: you ask us for what you want, and we try to give you what you need. In order to help get you what you need, we ask questions, and we keep on until the answers start making sense! We answer your questions, put you in touch with people who can help when we can't, provide you with information and guidance, and action your requests.

Who do we support?

Amulet

Our Operational Regions, from the RDs through to frontline officers; Mobile Services; Tech Services; On Verve; Commercial; Compliance; HR; Projects; Kieran and Serena!

Churchill

Contract Administration & Billing; Credit Control; Transactional Accounts; Accounts Payable; Finance Partnering; IT; Fleet; Bids; Quality; Procurement; Vendor Assurance; HelpPoint; PMO; HR; Payroll; National Accounts; Legal; Operations, when cleaning overlaps with security.

External

Suppliers including: Logosoft; Peter Drew; Zenith;

Hitachi/Novuna.

Client finance/procurement including: CBRE; West Midlands Trains; Chiltern; Southern Housing Group; c2c.

Excel, Emails & Everything in Between: Life in Amulet Business Support

Get to know us!

Alison - Head of Business Support.

I lead Amulet's Business Support team, quietly working on the "boring bits" that keep everything running—from Logosoft and client setup/terminations to fleet, Reports and management information, data cleansing, troubleshooting when things have wrong and supporting Deb & Kyle on the finance piece. I'm a Chartered Librarian who worked in a FE/HE college for many years. Amulet doesn't really have an admin team: we're stealth librarians! I grew up with parents who were both great readers and remember going to the local library every Saturday morning with my Dad to change my picture books when I was only 2. Too young to have my own library tickets, but I loved reading and the quiet, orderly environment of the library. Raised on a rich diet of books



from Enid Blyton to Terry Pratchett, I now enjoy the works of T. Kingfisher. Four years ago, I adopted a cat from the RSPCA and my life has never been the same. The RSPCA stitched me right up. My 'excellent starter cat' is a stubborn, bossy senior tabby called Sunday who has Teams-bombed so many calls and meetings, even Churchill's CEO James Bradley knows who she is. Currently I'm looking at cat-deterring desk solutions...

Deb - Business Support Commercial Co-Ordinator.

I'm responsible for coordinating the business processes that ensure our clients get billed—working closely with Amulet Ops, Churchill Finance, and clients to manage invoicing, credits, contract updates, and reconciliations. I spent 5 years in Amulet Finance, took a 9-month stint with Churchill HelpPoint, and then joined ABS to support on finance matters. After 6 years at Amulet, I've built strong client relationships that really help day to day. I work from home four days a week and spend one day in the office due to my husband having dementia, so work brings structure and sanity. We have good days and stressful days, but just keep smiling, often turning into hysterical laughter.



Kyle -Business Support Manager I manage the business processes for onboarding new vendors, raising POs, and getting supplier invoices paid. I'm also the go-to for mobilisation support, goody bags, and sourcing Amulet merch. I've been with Amulet for nearly 6 years—starting as an apprentice and now a fully-fledged Business Support Manager at 26 whose hairline's not as strong as it once was (likely a curse inflicted on the security industry). My biggest love family included - is Sunderland AFC. My mother wouldn't mind me saying that; she loves the dog more than me anyway. But like Sunderland, who occupied League One around the same time I joined Amulet, we've both had our "banter eras". A young team and a young lad, ups and downs, but always learning and growing. There's still lots to do, and plenty to learn, but I'd say we're both not doing too badly. Ha'way the Lads!

Sasha – Business Support Administrator

First responder to your requests for everything from course bookings to Logosoft user accounts, ink & stationery to gift cards, online orders to DoBs, hotel and train bookings, and much, much more. I'm the newest to join the team. I started with Amulet Business Support in January 2025 and have been settling into an office working environment learning lots of new skills daily and expanding my knowledge about the Security Industry. Before joining Amulet, I studied forensic science and criminology. I have always had a love for science and enjoy watching everything crime related! Whilst studying I worked in hospitality for a few years which gave me some laughs and a few interesting stories. In the future I hope to take part in a business apprenticeship to further extend my education and knowledge which will help me to grow in my role within the business.

Meet Omar Aouar, Serrano Safeguarding Officer, c2c



How long have you worked for Amulet?

It is actually my Amulet work anniversary this week, I have been with the company for 18 months now!

What did you do before you joined Team Amulet?

My previous positions were in security for luxury retail - I was the security supervisor for Louis Vuitton at Selfridges, and I worked for Balenciaga on Bond Street before that. My role was to oversee the security of the boutiques while delivering high-end customer service at the same time.

Tell me about your current role:

I work on the c2c rail contract as a Serrano Safeguarding Officer. This is a mobile position; our team travels up and down the train network to be an active security presence not only at the stations but also on the platforms and on the trains. We engage with the public in lots of different ways - we are there to reduce fare evasion, to act as customer services and give a lot of information to travellers, we oversee and enforce the byelaws and are first response on the scene for any incidents, so our role is very varied, and no two days are the same.

At the moment, I am being deployed as supervisor in a summer-long tasking at Southend, which is a joint operation between c2c, BTP, Essex Police and the Southend Community around anti-social behaviour and gang violence. I act as the point of contact for our wider Security team and BTP at Southend station, sharing intelligence to make sure we have the right resources in place when needed. I was an officer on this task last year, but this year have stepped into a supervisor role.

What do you like about it?

I really love the safeguarding element of my job - we interact with so many people every day and it's a very varied role that supports BTP and the wider communities. This is something I'm really proud to be part of. It's very dynamic and working with the wider team is brilliant.

What do you like about working for Amulet?

Many things! Support from our management is brilliant and I've not seen that with previous companies. They demonstrate their confidence in us all the time and there have been lots of training and development opportunities, like the role on this summer operation, which has put me in a key role with BTP and the wider Southend community. I also really appreciate the team I work with. My colleagues are great.



A focus on the Frontline continued..

What are the challenges?

We deal with so many different and often challenging situations. We have to be very good at reading people to know how to best approach them and knowing how to de-escalate is really important.

There are lots of mental health challenges in our communities and we are very much on the front line but the challenges are also the same reasons I love the work.





Fun Facts!

What do you love to do outside of work?

I love to travel and explore new places. I love the outdoors, beaches and forests particularly. I visited Cornwall for the first time this year, only for 5 days which was too short, but I loved it. I've been to Edinburgh and the Kent coast recently too. My family are at home in Algeria, and I travel back to see them as often as I can.

What is your favourite film?

I'm more into TV series than movies, and I'm a huge Game of Thrones fan!

What would your "last meal" be?

Any kind of BBQ meat (you can hold the salad)!



Welcome to the Security Intel Zone

Meet Lauren Calow

Lauren heads up the intelligence department withir Amulet and across the wider Churchill group.

Lauren joined Amulet back in 2023. She has previous experience working as an analyst within the banking sector and public organisations including the police and Companies House. Her duties included putting together crime trends and open-source data harvesting to assist with proactive resourcing.



Lauren has developed her skills over the years and is now imparting her knowledge through "drop in" webinars. These webinars cover a range of subjects including threats and risk, crime trends, mitigations and giving guidance to minimise risks. Each webinar is tailored for a specific area or sector of business such as retail, transport, leisure and tourism to name but a few.

Initially the webinars were delivered to other management colleagues within Amulet, and with their success, they have now been opened up to clients to join, allowing them to contribute during sessions and ask questions specifically about their business.

Lauren also produces a "protest" dashboard that is sent out twice a week. This informs colleagues and clients of upcoming events and those participating. This dashboard gives an overview of the groups involved and which tactics they have used in previous activities. These reports also include events of note or specific current news items that would be of interest.

Lauren also prepares national and regional crime intelligence documents for the group and clients.

This profile is a tightly focussed report offering in-depth analysis and valuable insights into established and emerging threats, risks, incident series and hotspots in relation to an area, business, or theme. It goes beyond surface-level information to provide a deeper understanding of trends, patterns, opportunities, and challenges.

Benefits of the document:

This product aims to assist decisionmakers in formulating informed choices and strategies based on accurate and up-to-date intelligence.

Lauren also looks at specific issues based on intelligence/information and will research accordingly for those single incidents. Providing a deeper understanding of what may occur and how to best deal with it.

Want to find out more?
Contact Lauren below:
intelligence@amulet.co.uk

Learning and Development - a key focus for all:



What it the new Role? Can you tell us all about it?

I'm really excited to be stepping into the role of Learning & Development Director. It feels like the next natural step for me, but also a new challenge that I can't wait to take on.

Learning has always mattered too - not just for myself, but for the people and teams around me. I've seen how the right opportunities can give someone confidence, help them grow, and really thrive in their roles. In this job, my focus is on creating those opportunities through practical training, courses, and apprenticeships - places where people feel supported, stretched, and inspired to develop their skills and their careers.

Why do we need it?

For me, this role is all about people. At Amulet, we've always said that our colleagues are at the centre of what we do - and I really believe that. Creating a dedicated Learning & Development Team shows that we're serious about investing in our people and giving everyone the chance to grow.

Our industry moves quickly, and we need to make sure our teams have the skills, confidence and support to keep moving with it. My job is to help create the right opportunities for development - whether that's structured learning, mentoring, or simply encouraging a culture where people share knowledge and support each other.

For me, it's about making sure everyone feels valued, has the chance to progress, and knows that the business is behind them every step of the way.



What difference can it make?

It's simple - people feeling supported and knowing they've got real opportunities to grow. Learning and development isn't about ticking a box or sending people on a course for the sake of it. It's about giving people the tools, confidence and encouragement they need to do their jobs well and to go further if they want to.

I want us to feel that we genuinely invest in our people - whether that's through training, mentoring, or just having the right conversations at the right time. When people feel valued and can see a future for themselves, it makes all the difference, not just to them but to the teams around them.

And for us, it means we're building stronger, more capable teams who are ready for whatever comes our way in a fast-moving industry. For me, it's not just about creating programmes - it's about creating a culture where people feel they belong, they're heard, and they can be the best version of themselves

Learning and Development - a key focus for all:



What do you personally bring to the role?

I've seen our industry from so many angles — from public spaces to shopping centres and transport hubs to name a few – you will never see me far from a site. That experience has given me a real sense of what works, what doesn't, and what people actually need to feel confident in their roles. I've put together training programmes that are practical and tailored, and I'm proud that Amulet is a Highfield-accredited training centre. On top of that, our work has been recognised in the industry too — we were finalists for Security Training Initiative of the Year at the Security & Fire Excellence Awards in 2018, and we won Partners in Expert Services – Public Sector at the PFM Awards in 2020.

I've been with Amulet for over 10 years now, and in that time

For me, those achievements just show what's possible when we get training right. What I bring to this role is that experience, but also a real passion for helping people grow. I want learning here to feel meaningful and accessible, so everyone feels supported and has the chance to go further if they want to.

Why do you feel so strongly/ passionate about it?

I've always been passionate about learning and development because I've seen the difference it can make - for individuals, teams, and the business. I know what it feels like to want guidance, support, and the chance to develop, and I want to make sure our people have exactly that

For me, it's not just about creating programmes or ticking boxes - it's about helping people feel confident, capable, and valued. I love seeing someone take a new skill and use it to make a real difference, or gain the confidence to step into a role they didn't think was possible. That "I can do this" moment - is what drives me.

What is your vision for training at Amulet?

I want to build learning hubs across the UK that really make a difference for our teams - a place where we can run our own courses, deliver training that actually works, and make learning practical and easy to use. I also want to build a team of frontline trainers who can be there for their colleagues and teams day to day, making sure learning really sticks where it matters most.

Why is training key to our success?

The world is always changing, and we need to keep up to make sure we don't fall behind. Training helps with that - it increases retention, develops individuals, and keeps our teams sharp and confident. We're a people business at heart, and we're passionate about putting people first, supporting their growth, and giving them the tools they need to succeed.



Learning and Development - a key focus for all:

What are the first steps? What will you bring in that we didn't have in place before?

The first step is really about listening. I want to hear from colleagues across all teams and levels to understand what support and training they actually need. From there, we can build practical programmes that make sense in the real world and truly help people in their roles. I'm also excited to start bringing together a team of frontline trainers people who are already part of our teams and can support their colleague's day to day, making sure learning really sticks where it matters most. And of course, launching our own training academy, running SIA and first aid courses in-house, will give us consistency and flexibility while tailoring training to our people and our business. We'll also explore apprenticeships as a way to give colleagues handson experience, build their skills, and create clear pathways for progression.

Finally, learning is never finished. We'll keep listening, getting feedback, and adapting so training stays relevant, useful, and inspiring as the business - and the world around us - continues to change.



What will you change if anything?

I don't think it's about changing anything. For me, it's about developing and improving what we already have, building on the great foundations in place, and making sure learning is even more practical, accessible, and impactful for our teams.

What is possible?

I honestly think anything is possible at Amulet if it's something we really want to do. It's about being ambitious, backing our people, and figuring out the right way to make it happen.

For me, that could be creating new ways to learn, building clear career paths, or making training actually feel useful and relevant day-to-day. It's about supporting our teams, using the right tools, and exploring opportunities like apprenticeships or tailored programmes that meet people's real needs.

At the heart of it, it's simple: if we give people the chance, the support, and the confidence to grow, great things will happen - for them and for us.



What is on your wish list?

Top of my list is a training academy, a team of frontline trainers, career pathways, more hands-on learning, flexible training options, and a culture of knowledge sharing. I'd also love to see more apprenticeships, helping people grow their skills while contributing to the business.

How do you see training evolving?

Training isn't standing still, and neither should we. I see it becoming more flexible and easier to access, fitting around people's day-to-day work. Tools like Virtual Reality allow colleagues to learn in bite-sized chunks, track progress, and access training when they need it. But it's not just about tech. It's about making learning practical and relevant — skills people can use, supported in real-life situations. I want training to feel part of the job, not extra, helping everyone feel confident, capable, and ready to grow.



Innovation Day 2025

Protecting the people and places we love.

Tuesday, October 21 9am - 3:30pm Location: ZSL London Zoo

Now in its second year, following the overwhelmingly positive feedback from 2024, the Security Technology and Innovation Showcase returns to ZSL London Zoo for 2025. This unique event brings together leading minds, cutting-edge technologies, and influential voices shaping the future of the UK security landscape.

Focusing on the theme Protecting the people and places we love, the event will spotlight the latest security technologies that support safer public spaces, enhance resilience, and empower organisations to adapt to evolving threats without compromising the freedoms and routines of daily life and workplace operations.

We are honoured to welcome Figen Murray OBE as our keynote speaker. Figen's powerful advocacy for Martyn's Law, in memory of her son Martyn Hett, who lost his life in the Manchester Arena attack, has become a transformative force in UK counter-terrorism policy. Her keynote will explore the importance of proactive security measures.

What will it feature?

- •Live demonstrations of the latest security tech innovations
- •Discussions with industry leaders and innovators
- •Insightful presentations from security experts
- •Networking opportunities with like-minded peer groups

This is a must-attend event for anyone involved in public safety, security technology, counter-terrorism, or security strategy. Join us as we explore how innovation is enabling a safer, more secure everyday life for all.

A full agenda for the day will be issued in due course, but in the meantime, you can reserve your place by registering using the link down below.



https://www.eventbrite.co.uk/e/protecting-the-people-and-places-we-love-tickets-1620249954229?aff=oddtdtcreator



Reward and recognition

Q4 Winners!



Congratulations and thank you to all our winners for Q4.

Everyday Excellence Award Winner: Ian Carslaw - Scottish Power, Drakemire Drive

Intelligence Led Award Winner: Gary Giles - University of York

Always seek better- Award Winner: Fay Dickson - Scottish Power HQ

Leadership Award Winner: Abdul Rafiq - c2c

Putting People First award Winners: Liam Murphy & Khalid Clair - The Glades, Bromley

Outstanding Act award Winners: The Security Team - The Glades, Bromley

Outstanding Act award Winners: Dan Smith - Northern Trains, CT

Celebrating Achievement!



All our quarterly winners will be invited to our annual ceremony for the Amulets 2025. We are delighted to be able to confirm the date for this year's event, and also the amazing venue.

If you would like to nominate someone for one the of awards contact your line manager.

The Amulet Cup 2025



The "Amulet Cup 2025" was a five-a-side football tournament held on June 5, 2025, in Manchester, hosted by Amulet Security to raise money for the Samaritans. The inaugural event brought together various transport partners for the fundraising effort, which successfully raised £1,750 for the charity.

Event Details: @

- · What: The inaugural Amulet Cup.
- · When: Thursday, June 5, 2025.
- Where: Power League in Manchester.
- · Who: Hosted by Amulet Security and brought together transport partners.
- · Purpose: To raise funds for the Samaritans.
- Outcome: The event raised £1,750 for the Samaritans.

Thursday June 5th 2025 marked the launch of the first ever Amulet Cup. It also marked the culmination of two years of meticulous planning. A great day for Saul Ashworth, one of the main driving forces behind the success of this amazing day. Saul explained the background to the event and his delight in bringing it to life.

"The Amulet Cup was a vision that stretched back a couple of years; naturally being responsible for an extremely demanding operation this is something that didn't previously come to fruition until this summer when between myself, Ellis Wood, Paul Rodriguez and Andy Redman we made the commitment to create and drive an annual fundraising in the North of England.

Despite this being a first of its kind event in the North, the initial ambitions were high with the aim being to bring together the transport sector for a festival of football with a chosen charity being the beneficiary of the afternoon.

This required months of planning and relying on connections and long-lasting relationships built over a number of years to bring together numerous organisations from across the country to host a large-scale charity football tournament that would last long in the memory, demonstrate Amulet's commitment to collaboration and ensure our chosen charity Samaritans remain at the forefront of all we do on the day of the event.

Bringing together over 100 individuals from numerous organisations is an extremely challenging task on any given occasion, but seeing this come to fruition on the day and having so many spectators cheering on teams from across transport including two Police forces is something I'm extremely proud of and something Amulet deserve great credit for , the unwavering support for the event surpassed all expectations and has already set the bar for the Amulet Cup 2026.



Community

The Amulet Cup 2025



We brought together 17 teams from across Amulet's transport partners including Avanti West Coast, Northern Trains, Transport for Greater Manchester, The British Transport Police and Greater Manchester Police to name just a few.

The day consisted of an initial group stage followed by quarter finals, semi-finals and subsequent final; the event was extremely well organised with teams being able to check their current standings in between fixtures. Friendly rivalry was evident on the pitch, with all present vying for the inaugural Amulet Cup.

In between fixtures -and several downpours of Manchester rain! - it gave us the opportunity to network with industry-wide colleagues over some food and drinks, with the raffle in aid of the Samaritans being extremely well received from all present.

The overall tournament winners were our colleagues from Northern Trains Manchester Piccadilly who edged out a hard-fought battle with their Northern Trains colleagues from Blackpool.

Despite our Amulet teams not claiming the crown on this occasion, there were some standout moments throughout the afternoon including an 8-0 win for 'The Amulet Old Heads' led by MD Kieran Mackie and aided by some in-goal heroics from London Central RD Paul Rodriguez who was referred to as 'The Cat' by those spectating.

The biggest victory of the day went to the Northern Security provision who registered a whopping 10-0 victory in their opening game with a hat trick bagged by the makeshift forward known as Saul Ashworth, who was forced to play outfield following an accident resulting in a couple of broken fingers only 10 minutes into the warm- up. (Yes, you read that right, the warm-up!!)

The event has drawn widespread recognition from both those present and those hoping to play a part next year, with our ultimate aim of bringing together the transport sector for a worthy cause proving to be a huge success.

The event generated over £1,700 to support the ongoing fantastic work that the Samaritans do on a daily basis to best support individuals going through a difficult time. This is something which fills me and those involved with immense pride. A great achievement through the power of football and Amulet's valued partners."







Engaging and sharing

Providing support and several extra pairs of hands!

International Security Officers Day 24th July 2025

We were delighted to recognise and celebrate International Security Day with our teams. Whether its day or night, rain & shine, our officers are always on duty, standing strong so we can all feel safe. Thank you to our incredible security teams for their dedication, vigilance and strength.





The difference Eric and the team at British Land St Stephens are making in their Hull community is clear. Supporting the Dove Hospice by helping keep the stock flowing at their shop in Hull is greatly appreciated. The team's efforts allow the Hospice to continue to provide care and support to those who need it most.

Well done Eric and all at St Stephens!

A Nice Touch!

The Glades Shopping Centre in Bromley have provided Bromley FC community Trust with new jointly-branded Sensory bags for the start of the new season

A simple idea that really will make matchdays at Bromley FC more accessible and inclusive for fans who experience sensory challenges.

Well done to all!





Engaging and sharing

The Glades, Bromley Summer Work Experience Project

The Glades, Bromley are excited to announce that they are in their 3rd Year of the Student Work Placement Program

The Programme is designed to give students a real insight into Facility Management with placements available in Guest Services, Marketing and Security.

Planning begins in January to ensure a successful placement program each July. As part of The Glades' commitment to engage and build relationships with the local schools, they aim to partner with a different local school each summer.





What our students can expect

A weeklong placement gives the students the opportunity to shadow the Retail Liaison Manager, Marketing Manager & Guest Services. Students gain a unique perspective on the challenges of maintaining a safe and secure shopping environment. Discover the complexities of working in a fast-paced environment and the importance of staying vigilant, proactive, and customer focused.

The Glades Managers hold sessions on CV writing, recruitment process, and interviewing techniques. They talk through their own career journeys; share the challenges they faced and the lessons they learnt on the way. The open and honest discussions aim to inspire and motivate students, providing them with an insight into career progression and the value of learning from mistakes and setbacks.



The Glades are committed to providing a structured work placement to the local students, helping them develop essential skills and gain a deeper understanding of Facilities Management. In return, The Glades are excited to learn from the student's fresh perspectives, innovative ideas, and unique insights.

Building on the success of their previous program, they welcomed 6 Students from two schools over two weeks in July.

Your chance to Shine.

Shine Night Walk Bristol 10k 2025 Friday 10 October 2025 19:30 £17.49 Adults entry Supporting Steve Peacock, Ops Manager



Join us as we raise funds for Cancer Research and support our dear colleague, Steve Peaccock.